

Malaysia In Doing Business 2018

Reforming to Create Jobs



PEMUDAH
Pasukan Peluasan Khidmat Pemudacaraan Perniagaan | The Special Task Force To Facilitate Business



CONTENTS

Doing Business 2018

Highlights	2
Major Reports on Competitiveness	5
Top 25 Economies	6
Malaysia Among ASEAN Economies	6
Overall Performance and Trends	7
Transition Between New and Old Methodology from Percentile Ranking to Distance to Frontier	8
Malaysia's Performance in the 10 Indicators of Doing Business 2018	9
Overall Ranking	10
Starting A Business	12
Dealing With Construction Permits	13
Getting Electricity	14
Registering Property	15
Getting Credit	16
Protecting Minority Investors	17
Paying Taxes	18
Trading Across Borders	19
Enforcing Contracts	20
Resolving Insolvency	21
Methodology and Performance by Indicators	22
Appendices:	
Overall Ranking	67
Top 30 Economies	71
Comparison with Asia Pacific Economies	72
Comparison with ASEAN Economies	73
Doing Business 2018: Fact Sheet	74

“Reforming to Create Jobs”

HIGHLIGHTS

1. The World Bank Doing Business 2018 report is the 15th in a series of annual reports measuring aspects of business regulations and its impact for firm’s establishment and operation. Key focus of Doing Business report remains, that is “promoting regulatory reform that strengthens the ability of the private sector to create jobs, lift people out of poverty and create more opportunities for the economy to prosper”. The report covers 190 economies, similar to Doing Business 2017 report.
2. The regulations are measured through the following indicator sets:
 - (i) Starting a Business;
 - (ii) Dealing with Construction Permits;
 - (iii) Getting Electricity;
 - (iv) Registering Property;
 - (v) Getting Credit;
 - (vi) Protecting Minority Investors;
 - (vii) Paying Taxes;
 - (viii) Trading across Borders;
 - (ix) Enforcing Contracts; and
 - (x) Resolving Insolvency.
3. The eleventh indicator ‘Labor Market Regulation’ – measuring the flexibility in employment regulation and aspects of job quality, while it appears in the report, is not taken into account for ranking purposes. Nevertheless, the report recognised the challenge to develop a labor policy that balances labor flexibility and worker rights (preventing both over-regulation and under-regulation).
4. Doing Business 2018 (DB2018) recorded 264 regulatory reforms making it easier to do business, with 119 economies implementing at least one reform across the different areas measured. Starting a Business and Getting Credit were the areas with the highest incidence of reforms in 2016/2017, with 38 reforms recorded in each area.
5. The report acknowledged that there are other areas having impact to businesses. However they are not measured or covered by the report. The areas include macroeconomic stability, development of the financial system, quality of labor force, incidence of bribery and corruption, market size and lack of security.

6. Released on 31st October 2017 at 14:00 GMT, the DB2018 report continues to rank Malaysia among the top 25 economies in the world with a favourable business climate. Malaysia is ranked 24th position among 190 economies, compared to 23rd position last year. Despite the slight decline, Malaysia actually recorded an improvement of 0.96 in terms of overall distance to frontier (DTF) score, from 77.47 in the previous year to 78.43 this year.

7. Out of the top 25 economies ranked, only Malaysia and 10 others recorded an improvement in DTF scores. The DTF score measures the distance of each economy to the “frontier economy,” which refers to the best performing country on each of the indicators across all countries involved since DB 2015. The 78.43 overall DTF score recorded by Malaysia this year means our economy is 21.57 percentage points away from the frontier constructed from the best performances across all economies and across time.

8. The report covers the data collection during the period from 2 June 2016 to 1 June 2017. These data come in the form of responses to the questionnaires, conference calls, written correspondence and visits by the World Bank team. These data are subjected to numerous rounds of verification which could lead to revisions or expansions of the information collected.

9. The World Bank relies on four main sources of information namely the relevant laws and regulations, respondents made up of 43,000 professionals in 190 economies, the Government officials from the countries involved and the World Bank Group regional staff.

10. Overall, the report ranks New Zealand as the most business-friendly in the world, ahead of Singapore and Denmark, followed by the Republic of Korea and Hong Kong SAR. Within ASEAN, Malaysia was ranked second after Singapore and ahead of economies such as Thailand (26th), Brunei (56th) and Vietnam (68th). In the Asian region, Malaysia is ranked in top 5, behind Singapore, the Republic of Korea, Hong Kong SAR and Taiwan.

11. Although Malaysia dropped one place, some successes in our business regulatory reforms were singled out by the World Bank:

- (i) Strengthened access to credit through the new Companies Act 2016 that establishes a modern collateral registry;
- (ii) Strengthened minority investor protection by requiring greater corporate transparency, placing Malaysia as the 4th best country for protection of minority investors; and
- (iii) Improved infrastructure facilities at Port Klang which has eased the handling processes at the terminal and facilitated import and export processes.

12. A total of 23 reforms was undertaken by Malaysia over the last 15 years, higher than the average of 15 reforms undertaken by countries in the East Asia and the Pacific region. These reforms reflect Malaysia's commitment to reduce regulatory burden to ensure that our laws will encourage, instead of hinder enterprises, especially SMEs to do business in Malaysia.

13. Malaysia recorded the highest DTF score in the Getting Electricity indicator, with a score of 94.33 (ranked 8th, UAE 1st). For the other nine indicators which are ranked in the report, Malaysia achieved DTF scores of at least 80.0 in five of them:

- (i) 83.78 for Starting a Business (ranked 111th, New Zealand 1st);
- (ii) 82.75 for Trading Across Borders (ranked 61st, Spain and 14 other countries jointly ranked 1st);
- (iii) 82.19 for Dealing with Construction Permits (ranked 11th, Denmark 1st);
- (iv) 80.0 for Getting Credit (ranked 20th, New Zealand 1st); and
- (v) 80.0 for Protecting Minority Investors (ranked 4th, Kazakhstan 1st).

14. For the remaining 4 indicators, Malaysia recorded the following DTF scores: Paying Taxes (76.07), Registering Property (76.06), Enforcing Contracts (66.61) and Resolving Insolvency (62.51).

15. Malaysia attained the maximum score of 8 for the Depth of Credit Information Index (under the Getting Credit indicator) for the second consecutive year. Meanwhile for the Extent of Disclosure Index (under the Protecting Minority Investors indicator), we also scored the maximum score of 10 once again.

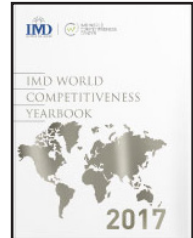
16. The Special Task Force to Facilitate Businesses (PEMUDAH), has been commended by the World Bank. Malaysia is one of the 60 countries that have established regulatory reform committee as a coordination mechanism across agencies, using the Report's indicators to address issues related to ease of doing business. PEMUDAH will continue to steer the regulatory reforms in the country, to enhance investor confidence and help promote a vibrant economy.

17. The positive outcome of the Doing Business Report is a result of the continuous reforms undertaken by the Government over the past decade. These measures have benefited local and foreign businesses, which now have fewer hurdles to cross and are in a better position to make full use of their resources.

MAJOR REPORTS ON COMPETITIVENESS

2017: (24/63)
2016: (19/61)

World Competitiveness Yearbook 2017
by Institute for Management Development
(IMD) Released 31st May 2017



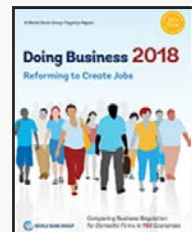
2017-2018: (23/137)
2016-2017: (25/138)

Global Competitiveness Report 2017-2018
by World Economic Forum (WEF)
Released 27th September 2017



2018: (24/190)
2017: (23/190)

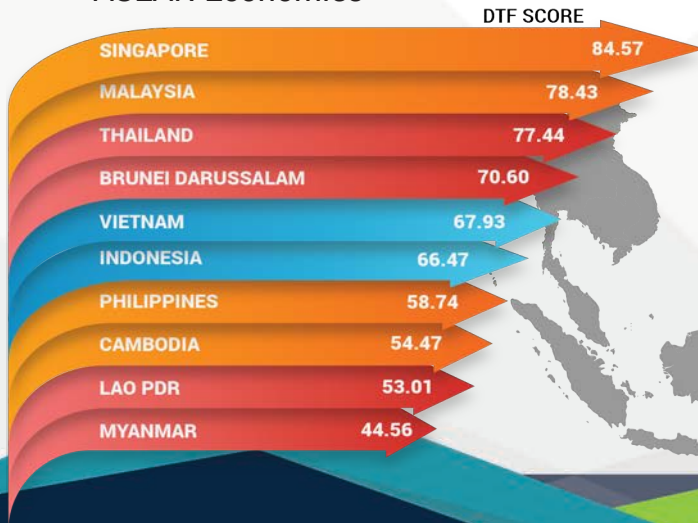
Doing Business 2018 by World Bank
Released 31st October 2017



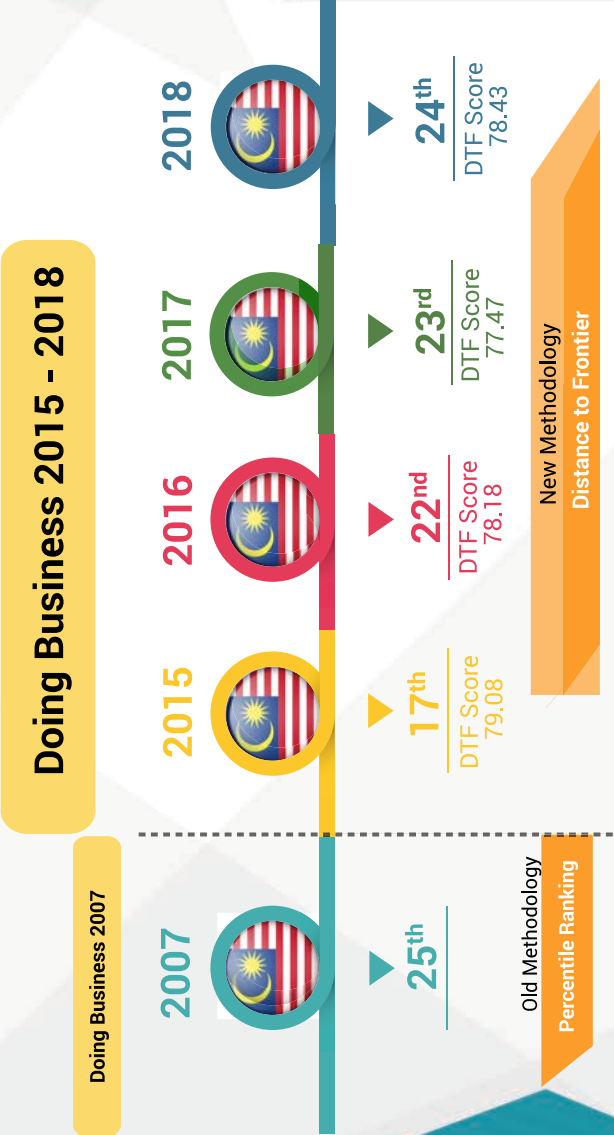
TOP 25 ECONOMIES



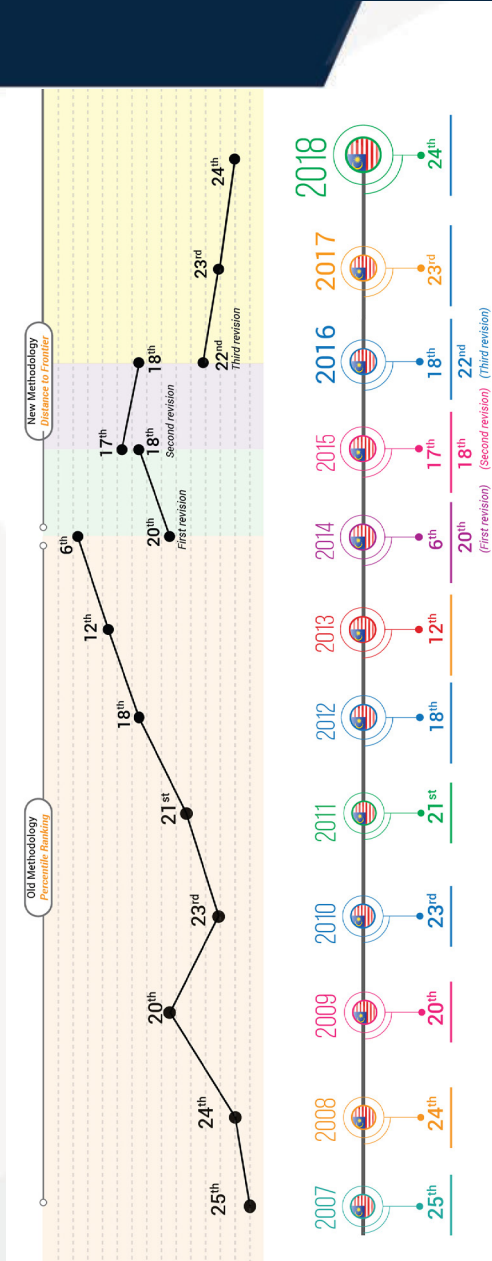
Malaysia Among ASEAN Economies



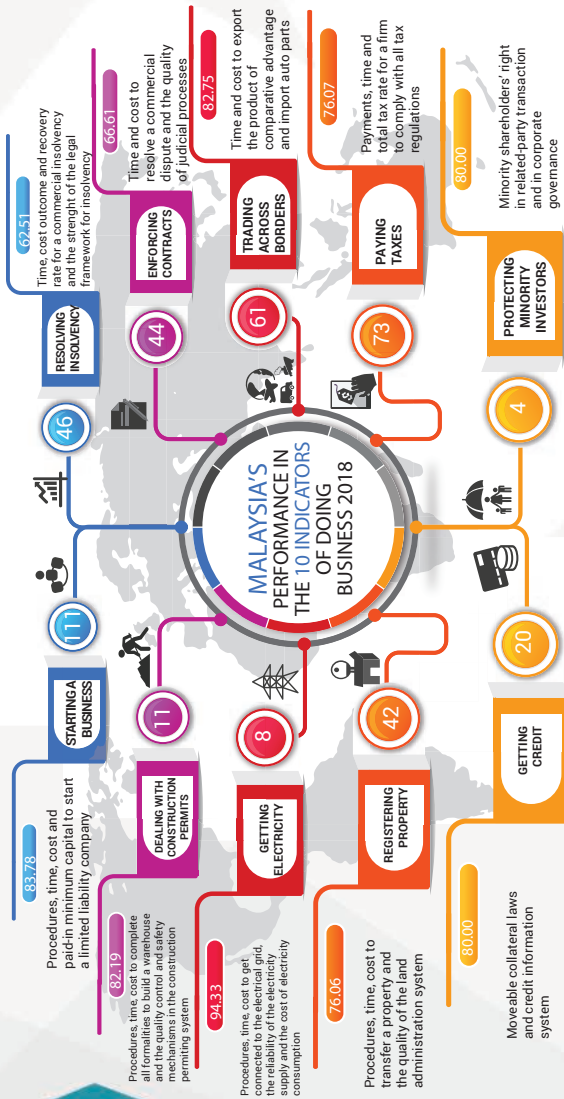
OVERALL PERFORMANCE AND TRENDS



TRANSITION BETWEEN NEW AND OLD METHODOLOGY FROM Percentile Ranking to Distance to Frontier



MALAYSIA'S PERFORMANCE IN THE 10 INDICATORS of Doing Business 2018



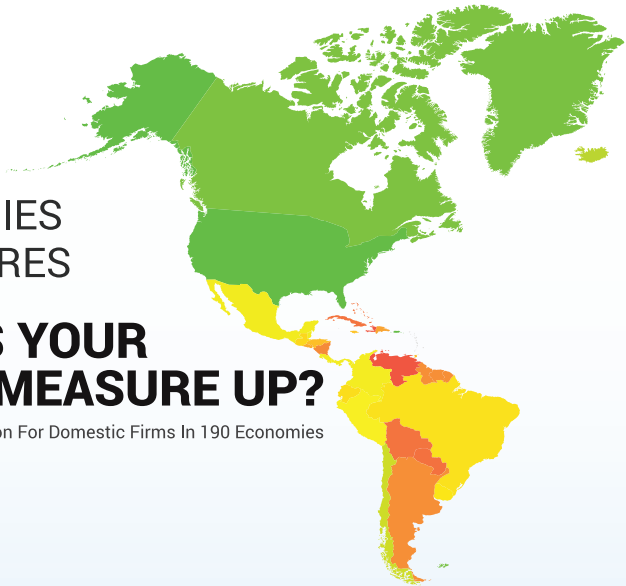
24th AMONG 190 ECONOMIES
2nd AMONG ASEAN ECONOMIES
7th OUT OF 29 ASIA-PACIFIC ECONOMIES

OVERALL RANKING

190 ECONOMIES
190 DTF SCORES

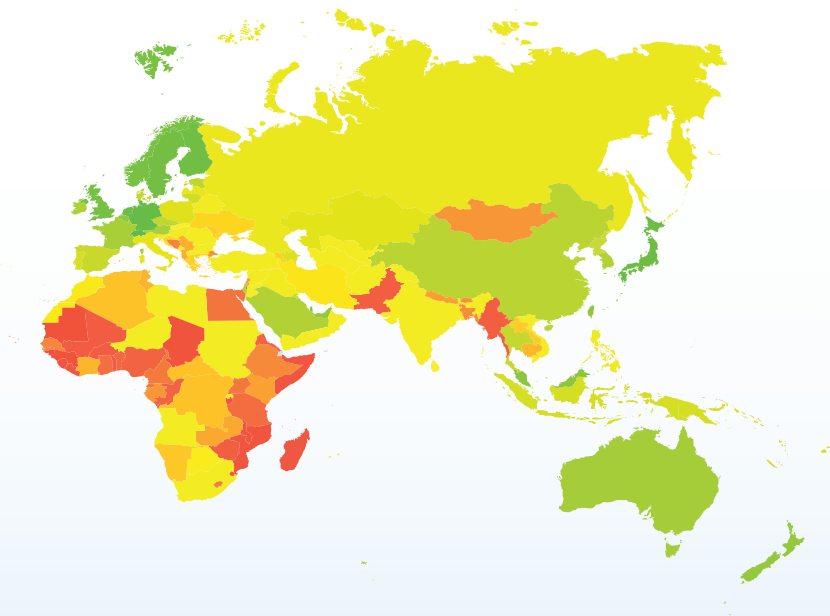
HOW DOES YOUR COUNTRY MEASURE UP?

Comparing Business Regulation For Domestic Firms In 190 Economies



Rank
1 190

RANK	ECONOMY	DTF SCORE	RANK	ECONOMY	DTF SCORE	RANK	ECONOMY	DTF SCORE
1	New Zealand	86.55	33	Switzerland	75.92	65	Albania	68.70
2	Singapore	84.57	34	Japan	75.68	66	Bahrain	68.13
3	Denmark	84.06	35	Russian Federation	75.50	67	Greece	68.02
4	Korea, Rep.	83.92	36	Kazakhstan	75.44	68	Vietnam	67.93
5	Hong Kong SAR, China	83.44	37	Slovenia	75.42	69	Morocco	67.91
6	United States	82.54	38	Belarus	75.06	70	Jamaica	67.27
7	United Kingdom	82.22	39	Slovak Republic	74.90	71	Oman	67.20
8	Norway	82.16	40	Kosovo	73.49	72	Indonesia	66.47
9	Georgia	82.04	41	Rwanda	73.40	73	El Salvador	66.42
10	Sweden	81.27	42	Montenegro	73.18	74	Uzbekistan	66.33
11	Macedonia, FYR	81.18	43	Serbia	73.13	75	Bhutan	66.27
12	Estonia	80.80	44	Moldova	73.00	76	Ukraine	65.75
13	Finland	80.37	45	Romania	72.87	77	Kyrgyz Republic	65.70
14	Australia	80.14	46	Italy	72.70	78	China	65.29
15	Taiwan, China	80.07	47	Armenia	72.51	79	Panama	65.27
16	Lithuania	79.87	48	Hungary	72.39	80	Kenya	65.15
17	Ireland	79.51	49	Mexico	72.27	81	Botswana	64.94
18	Canada	79.29	50	Bulgaria	71.91	82	South Africa	64.89
19	Latvia	79.26	51	Croatia	71.70	83	Qatar	64.86
20	Germany	79.00	52	Belgium	71.69	84	Malta	64.72
21	United Arab Emirates	78.73	53	Cyprus	71.63	85	Zambia	64.50
22	Austria	78.54	54	Israel	71.42	86	Bosnia and Herzegovina	64.20
23	Iceland	78.50	55	Chile	71.22	87	Samoa	63.89
24	Malaysia	78.43	56	Brunei Darussalam	70.60	88	Tunisia	63.58
25	Mauritius	77.54	57	Azerbaijan	70.19	89	Tonga	63.43
26	Thailand	77.44	58	Peru	69.45	90	Vanuatu	63.08
27	Poland	77.30	59	Colombia	69.41	91	St. Lucia	62.88
28	Spain	77.02	60	Turkey	69.14	92	Saudi Arabia	62.50
29	Portugal	76.84	61	Costa Rica	69.13	93	San Marino	62.47
30	Czech Republic	76.27	62	Mongolia	69.03	94	Uruguay	61.99
31	France	76.13	63	Luxembourg	69.01	95	Seychelles	61.41
32	Netherlands	76.03	64	Puerto Rico (U.S.)	68.85	96	Kuwait	61.23



RANK	ECONOMY	DTF SCORE	RANK	ECONOMY	DTF SCORE	RANK	ECONOMY	DTF SCORE
97	Guatemala	61.18	129	St. Vincent and the Grenadines	55.72	161	Ethiopia	47.77
98	Dominica	60.96	130	Palau	55.58	162	Madagascar	47.67
99	Dominican Republic	60.93	131	Nicaragua	55.39	163	Cameroon	47.23
100	India	60.76	132	Barbados	55.20	164	Burundi	46.92
101	Fiji	60.74	133	Lebanon	54.67	165	Suriname	46.87
102	Trinidad and Tobago	60.68	134	St. Kitts and Nevis	54.52	166	Algeria	46.71
103	Jordan	60.58	135	Cambodia	54.47	167	Gabon	46.19
104	Lesotho	60.42	136	Maldives	54.42	168	Iraq	44.87
105	Nepal	59.95	137	Tanzania	54.04	169	São Tomé and Príncipe	44.84
106	Namibia	59.94	138	Mozambique	54.00	170	Sudan	44.46
107	Antigua and Barbuda	59.63	139	Côte d'Ivoire	53.71	171	Myanmar	44.21
108	Paraguay	59.18	140	Senegal	53.06	172	Liberia	43.55
109	Papua New Guinea	59.04	141	Lao PDR	53.01	173	Equatorial Guinea	41.66
110	Malawi	58.94	142	Grenada	52.94	174	Syrian Arab Republic	41.55
111	Sri Lanka	58.86	143	Mali	52.92	175	Angola	41.49
112	Swaziland	58.82	144	Niger	52.34	176	Guinea-Bissau	41.45
113	Philippines	58.74	145	Nigeria	52.03	177	Bangladesh	40.99
114	West Bank and Gaza	58.68	146	Gambia, The	51.92	178	Timor-Leste	40.62
115	Honduras	58.46	147	Pakistan	51.65	179	Congo, Rep.	39.57
116	Solomon Islands	58.13	148	Burkina Faso	51.54	180	Chad	38.30
117	Argentina	58.11	149	Marshall Islands	51.45	181	Haiti	38.24
118	Ecuador	57.83	150	Mauritania	50.88	182	Congo, Dem. Rep.	37.65
119	Bahamas, The	57.47	151	Benin	50.47	183	Afghanistan	36.19
120	Ghana	57.24	152	Bolivia	50.18	184	Central African Republic	34.86
121	Belize	57.11	153	Guinea	49.80	185	Libya	33.21
122	Uganda	56.94	154	Djibouti	49.58	186	Yemen, Rep.	33.00
123	Tajikistan	56.86	155	Micronesia, Fed. Sts.	48.99	187	South Sudan	32.86
124	Iran, Islamic Rep.	56.48	156	Togo	48.88	188	Venezuela, RB	30.87
125	Brazil	56.45	157	Kiribati	48.74	189	Eritrea	22.87
126	Guyana	56.28	158	Comoros	48.52	190	Somalia	19.98
127	Cabo Verde	56.24	159	Zimbabwe	48.47			
128	Egypt, Arab Rep.	56.22	160	Sierra Leone	48.18			

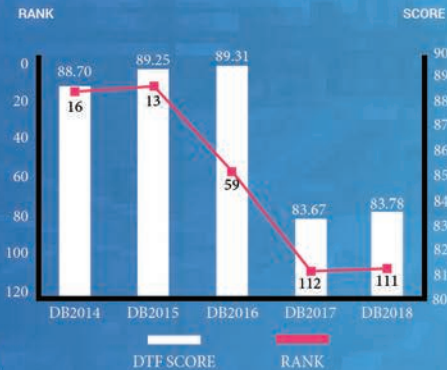
STARTING A BUSINESS

Record all procedures officially required or in common practice for an entrepreneur to start up and formally operate an industrial or commercial business as well as the time and cost to complete these procedures include obtaining all necessary license and permits and completing any required notifications, verifications or inscriptions for the company and employees with relevant authorities.

RANK
2018



5-YEAR TREND FOR STARTING A BUSINESS



TOP PERFORMER



Distance to frontier score (0-100)



Procedures (number)



Time (days)



Cost (% of income per capita)



Paid-in min capital (% of income per capita)

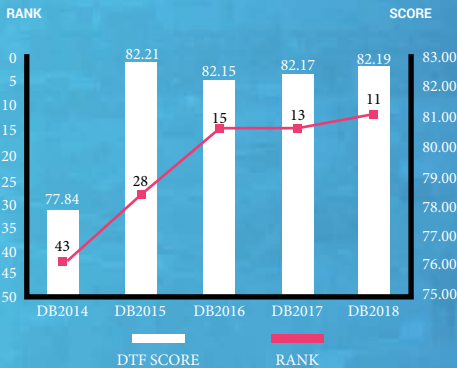
DEALING WITH CONSTRUCTION PERMITS

RANK
2018



Record all procedures required for a business in the construction industry to build a warehouse and the time and cost to complete each procedure as well as measure the building quality control, evaluating the quality of building regulations, the strength of quality control and safety mechanisms, liability and insurance regimes, and professional certification requirements.

5-YEAR TREND FOR DEALING WITH CONSTRUCTION PERMITS



TOP PERFORMER



Distance to frontier score (0-100)



Procedures (number)



Time (days)



Cost (% of warehouse value)



Building quality control index (0-15)

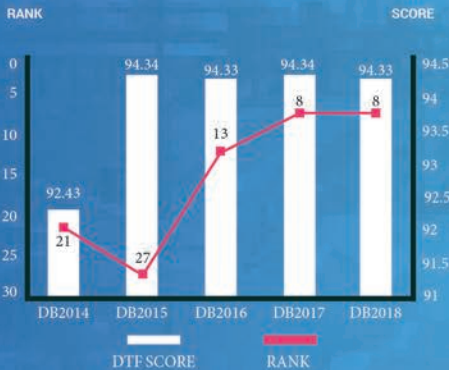
GETTING ELECTRICITY

Records all procedures required for a business to obtain permanent electricity connection and supply for a standardised warehouse which include applications and contracts with electricity utilities, all necessary inspections and clearance from the distribution utility and other agencies, and the external and final connection works.

RANK
2018



5-YEAR TREND FOR GETTING ELECTRICITY



TOP PERFORMER



Distance to frontier score (0-100)



Procedures (number)



Time (days)



Cost (% of income per capita)



Reliability of supply and transparency of tariffs index (0-8)

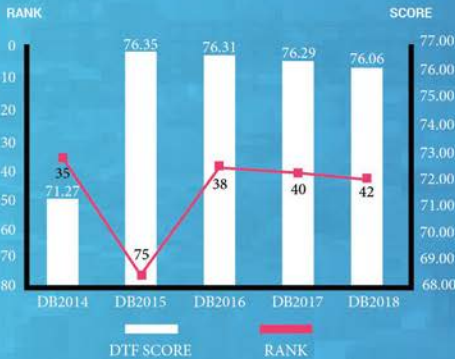
REGISTERING PROPERTY

RANK
2018



Records all full sequence of procedures necessary for a business (the buyer) to purchase property from another business (the seller) and to transfer the property title to the buyer's name so that the buyer can use the property for expanding the business, use the property as colleted in taking new loans or sell the property, if necessary, to another business as well as measures the time and cost to complete each of these procedures.

5-YEAR TREND FOR REGISTERING PROPERTY



TOP PERFORMER



94.47
New Zealand



Distance to frontier score (0-100)



Procedures (number)



Time (days)



Cost (% of warehouse value)



Quality of land administration index (0-30)

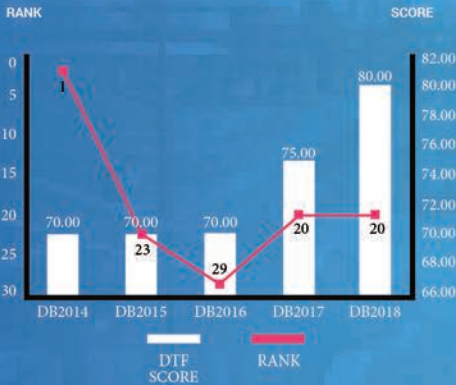
GETTING CREDIT

Measures the legal rights of borrowers and lenders with respect to secured transactions through one set of indicators and the reporting of credit information through another set. The first set of indicators measures whether certain features that facilitate lending exist within the applicable collateral and bankruptcy laws. The second set measures the coverage, scope and accessibility of credit information available through credit reporting service providers such as credit bureaus or credit registries.

RANK
2018



5-YEAR TREND FOR GETTING CREDIT



TOP PERFORMER



Distance to frontier score (0-100)



Strength of legal rights index (0-12)



Depth of Credit Information index (0-8)



Credit bureau coverage (% of adults)



Credit registry coverage (% of adults)

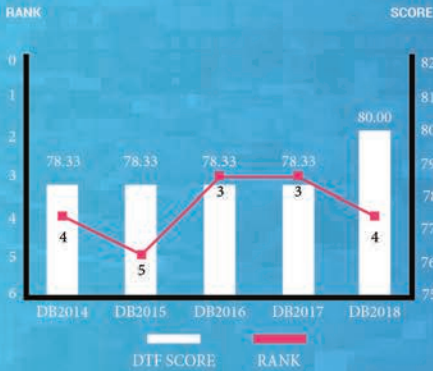
PROTECTING MINORITY INVESTORS

RANK
2018

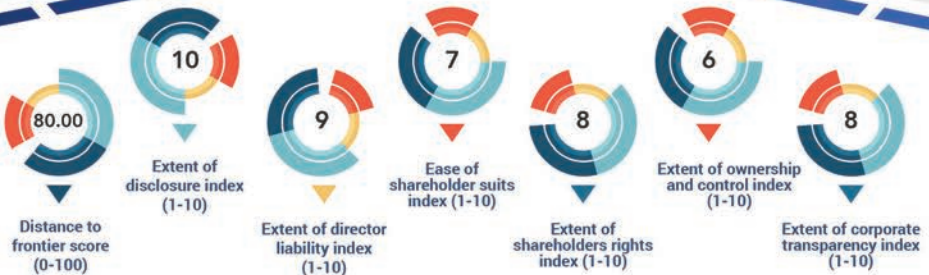


Measure the protection of minority investors from conflict of interest through one set of indicators and shareholders' right in corporate governance.

5-YEAR TREND FOR PROTECTING MINORITY INVESTORS



TOP PERFORMER



PAYING TAXES

Records the taxes and mandatory contributions that a medium-size company must pay in a given year as well as measures the administrative burden of paying taxes and contributions.

RANK
2018



5-YEAR TREND FOR PAYING TAXES



TOP PERFORMER



Distance to frontier score (0-100)



Payments (number per year)



Time (hours per year)



Total tax and contribution rate (% of profit)



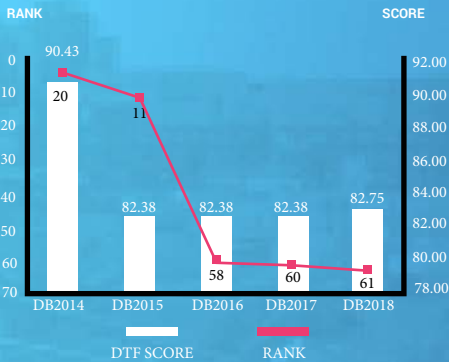
Postfiling index (0-100)

TRADING ACROSS BORDERS



Records the time and cost associated with the logistical process of exporting and importing goods. Under the new methodology introduced in Doing Business 2016, the time and cost (excluding tariffs) associated with the procedures for documentary compliance, border compliance and domestic transport within the process of exporting or importing a shipment of goods are measured.

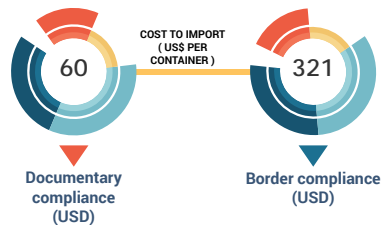
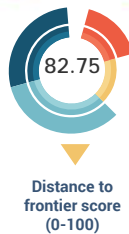
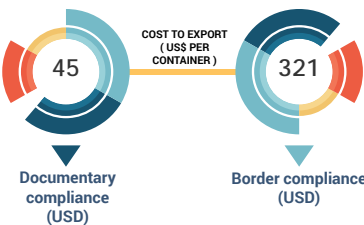
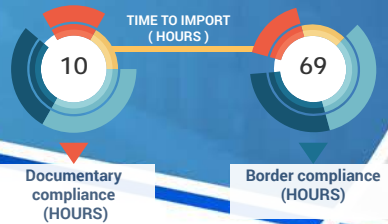
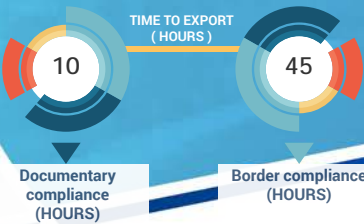
5-YEAR TREND FOR TRADING ACROSS BORDERS



TOP PERFORMER



Trading Across Borders (rank) = 1	DTF score for trading across borders = 100
Spain ●●	Spain ●●
Austria ●●	Austria ●●
Sweden ●●	Sweden ●●
Croatia ●●	Croatia ●●
Denmark ●●	Denmark ●●
Czech Republic ●●	Czech Republic ●●
Belgium ●●	Belgium ●●
France ●	France ●
Luxembourg ●●	Luxembourg ●●
Netherland ●●	Netherland ●●
Italy ●●	Italy ●●
Hungary ●●	Hungary ●●
Slovenia ●●	Slovenia ●●
Slovak Republic ●●	Slovak Republic ●●
Romania ●●	Romania ●●
Estonia ●●	Estonia ●●



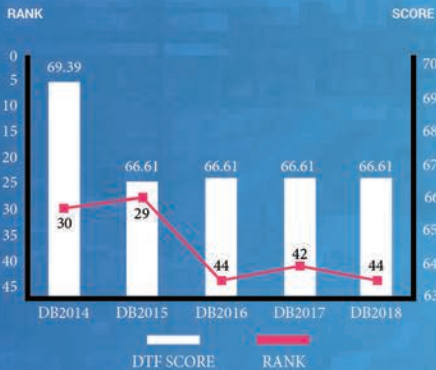
ENFORCING CONTRACTS

Measures the time and cost for resolving a commercial dispute through a local first-instance court as well as the quality of judicial processes by evaluating whether each economy has adopted a series of good practices that promotes quality and efficiency in the court system.

RANK
2018



5-YEAR TREND FOR ENFORCING CONTRACTS



TOP PERFORMER



Distance to frontier score (0-100)



Time (days)



Cost (% of income per capita)



Quality of judicial processes index (0-18)

RESOLVING INSOLVENCY

RANK
2018



Studies the time, cost and outcomes of insolvency proceedings involving domestic entities as well as the strength of the legal framework applicable to liquidation and reorganisation proceedings.

5-YEAR TREND FOR RESOLVING INSOLVENCY



TOP PERFORMER



Distance to frontier score (0-100)



Time (years)



Cost (% of estate)



Recovery rate (cents on the dollar)



Strength of insolvency framework index (0-16)



METHODOLOGY AND PERFORMANCE BY INDICATORS

Starting a Business

This topic measures the paid-in minimum capital requirement, number of procedures, time and cost for a small- to medium-sized limited liability company to start up and formally operate in economy's largest business city.

To make the data comparable across 190 economies, Doing Business uses a standardized business that is 100% domestically owned, has start-up capital equivalent to 10 times income per capita, engages in general industrial or commercial activities and employs between 10 and 50 people one month after the commencement of operations, all of whom are domestic nationals. Starting a Business considers two types of local limited liability companies that are identical in all aspects, except that one company is owned by 5 married women and the other by 5 married men. The distance to frontier score for each indicator is the average of the scores obtained for each of the component indicators.

The most recent round of data collection for the project was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

Procedures to legally start and operate a company (number)

- Pre-registration (for example, name verification or reservation, notarization)
- Registration in economy's largest business city
- Post-registration (for example, social security registration, company seal)
- Obtaining approval from spouse to start business or leave home to register company
- Obtaining any gender-specific permission that can impact company registration, company operations and process of getting national identity card

Time required to complete each procedure (calendar days)

- Does not include time spent gathering information
- Each procedure starts on a separate day (2 procedures cannot start on the same day)
- Procedures fully completed online are recorded as ½ day
- Procedure is considered completed once final document is received
- No prior contact with officials

Cost required to complete each procedure (% of income per capita)

- Official costs only, no bribes
- No professional fees unless services required by law or commonly used in practice

Paid-in minimum capital (% of income per capita)

- Funds deposited in a bank or with third party before registration or up to 3 months after incorporation

Case study assumptions

To make the data comparable across economies, several assumptions about the business and the procedures are used. It is assumed that any required information is readily available and that the entrepreneur will pay no bribes.

The business:

- Is a limited liability company (or its legal equivalent). If there is more than one type of limited liability company in the economy, the most common among domestic firms is chosen. Information on the most common form is obtained from incorporation lawyers or the statistical office.
- Operates in the economy's largest business city and the entire office space is approximately 929 square meters (10,000 square feet). For 11 economies the data are also collected for the second largest business city.
- Is 100% domestically owned and has five owners, none of whom is a legal entity; and has a start-up capital of 10 times income per capita and has a turnover of at least 100 times income per capita.
- Performs general industrial or commercial activities, such as the production or sale of goods or services to the public. The business does not perform foreign trade activities and does not handle products subject to a special tax regime, for example, liquor or tobacco. It does not use heavily polluting production processes.
- Leases the commercial plant or offices and is not a proprietor of real estate and the amount of the annual lease for the office space is equivalent to 1 times income per capita.
- Does not qualify for investment incentives or any special benefits.
- Has at least 10 and up to 50 employees one month after the commencement of operations, all of whom are domestic nationals.
- Has a company deed 10 pages long.

The owners:

- Have reached the legal age of majority. If there is no legal age of majority, they are assumed to be 30 years old.
- Are sane, competent, in good health and have no criminal record.
- Are married and the marriage is monogamous and registered with the authorities.
- Where the answer differs according to the legal system applicable to the woman or man in question (as may be the case in economies where there is legal plurality), the answer used will be the one that applies to the majority of the population.

Details – Starting a Business in Malaysia – Procedure, Time and Cost

No.	Procedure	Time to Complete	Associated Costs
♀ 1	<p>APPLIES TO WOMEN ONLY: Obtain husband's permission to leave the home</p> <p>Agency : Domicile</p> <p>According to Islamic Family Law, Art. 59(2)(b), the woman must obtain permission from her husband to leave her home.</p>	1 day	no charge
2	<p>Search and reserve company name at the (SSM) one-stop shop</p> <p>Agency : Companies Commission of Malaysia</p> <p>Since May 16, 2013, it is mandatory to conduct company name search and reservation online via MyCoID portal http://ww1.ssm-mycoid.com.my/omni/omni/portal/mycoid</p> <p>The name reservation is valid for for every 30 days, up to a maximum of 180 days.</p>	Less than one day (online procedure)	MYR 50 for every 30 days
⇒ 3	<p>Company Secretary prepares the company incorporation documents</p> <p>Agency : Companies Commission of Malaysia</p> <p>Under the new Companies Act of 2016, a superform on the MyCoID website needs to be filled up, which requires the following:</p> <ul style="list-style-type: none"> - Name of the proposed company; - Whether the company is private or public; - Nature of business; - Registered address; - Details of shareholders; - Details of directors; d - Details of company secretary (if any); - Details of shares and - Any other information the CCM requires. <p>Due to the Companies Act of 2016, the following forms are no longer needed:</p> <ul style="list-style-type: none"> (ii) Form 48A (Statutory Declaration by A Person before Appointment as Director, or by A Promoter before Incorporation of Corporation) (iii) Form 6 (Statutory Declaration of Compliance by the Company Secretary) (iv) Form 24 (Return of Allotment of Shares) (v) Form 49 (Return Giving Particulars in Register of Directors, Managers and Secretaries and Changes of Particulars) (vi) Form 44 (Notice of Situation of Registered Office and of Office Hours, and Particulars of Change) <p>A company secretary is optional, however they are still used frequently in practice. Furthermore, the company must appoint a secretary within 30 days after the incorporation of the company.</p>	between 1-3 days, simultaneous with previous procedure	MYR 1,000

- | | | |
|--|---------------|--|
| <p>4 File necessary documents with the Companies Commission of Malaysia (CCM) one-stop shop and obtain company incorporation as well as the post-incorporation package (company seal, share certificates and statutory books)</p> | <p>2 days</p> | <p>MYR 1,000
(registration fee) +
MYR 10 (online
processing fee)</p> |
|--|---------------|--|

Agency : Companies Commission of Malaysia

File necessary documents with the Companies Commission of Malaysia (SSM) one-stop shop and obtain company incorporation, Promoters must pay the registration fee and file the following incorporation documents with the Companies Commission.

Application for incorporation under section 14 of the Act:

- (a) company limited by share - 1,000
- (b) company limited by guarantee - 3,000
- (c) unlimited company - 1,000

If the application is submitted online through Mycoid, there is a processing fee of RM10.00.

- | | | |
|---------------------------------------|---|------------------|
| <p>⇒ 5 Open a Bank Account</p> | <p>1 day
(simultaneous with
previous
procedure)</p> | <p>no charge</p> |
|---------------------------------------|---|------------------|
- Agency : Bank
- A bank account is needed In order to register for GST

6 Register for Goods and Services Tax

14 days

no charge

Agency : Royal Malaysian Customs

Goods and Services Tax ("GST") at the rate of 6% will be imposed in Malaysia with effect from 1 April 2015 and it will replace the current sales tax and service tax regime.

Under the Goods and Services Tax Act 2014 ("GST Act"), GST shall be charged on:

(i) any supply of goods or services made in Malaysia where it is a taxable supply made by a taxable person in the course or furtherance of any business carried on by him; and

(ii) any importation of goods into Malaysia.

GST is implemented and enforced by the Director General of Customs and Excise and the Royal Malaysian Customs and Excise Department ("Customs"), which implement and enforce indirect taxes. It is a broad-based consumption tax that will virtually apply to every supply of goods or services, unless they are zero-rated, exempted or out of scope. Further, under the GST regime, a taxable person is also required to, amongst other things:

(i) when charging GST, issue a tax invoice showing, amongst others, the amount of GST and the price of the supplies separately;

(ii) where the output tax exceeds the input tax, remit the difference to Customs;

(iii) submit GST returns to Customs at the prescribed time and comply with all other GST reporting requirements; and

(iv) keep all business and accounting records relating to GST transactions in the National Language or English for a period of 7 year

In order to register for GST the company needs to submit the following with the GST -01 form:

- Business Registration Number;
- A valid email address;
- Total Taxable Supplies;
- Industry codes;
- Bank account information.

⇒ 7 **Register for income tax and PAYE**

Agency : Inland Revenue Board of Malaysia (LHDN)

After completing the application for the certificate of incorporation and obtaining the MyCOID number, an applicant can register for the income tax number and PAYE through the web-portal: e-daftar.hasil.gov.my or in person.

Under the Companies Act 2016, the Certificate of Incorporation and Form 49 have been changed to a Notice of Registration of Company and a Notification of changes in Register of Directors, Managers and Secretaries, respectively, which are required to complete the application process.

1 day
(simultaneous with
previous
procedure)
no charge

⇒ 8 **Register for the Employees Provident Fund**

Agency : Employees Provident Fund (KWSP)

According to Section 41 (1) of the EPF Act 1991, an employer must register with the EPF within 7 days from the date the employer becomes liable to contribute, that is as soon as an employee is hired. In order to register with the Employee Provident Fund, an applicant must file the Employee's registration application form (KSWP 1 (MAJ)) with the EPF counter/kiosk and to obtain i-Akaun (i-Account) Activation Code using the Form KWSP 1 or KWSP 1(i). The form is required to be submitted together with the following supporting documents:-

1. Form KWSP1;
2. A certified copy of identity card/passport of director's /authorised person;
3. A Notice of Registration of Company and a Notification of changes in Register of Directors, Managers and Secretaries, and
4. A cheque or bank draft for first month EPF contribution, if applicable.

Upon the submission of the above documents, EPF will issue the Certificate of registration of Employer and given the i-Akaun Activation Code to the authorised system administrator registered in the Form KWSP 1 or KWSP 1(i). The Company is required to activate the i-Akaun within within 30 days using the 6 digits Activation Code.

Thereafter, employer can submit the monthly EPF contribution form through i-Akaun and register a new employee. Employer's Registration Certificate is to be exhibited at the employer's premise

1 day
(simultaneous with
previous
procedure)
no charge

⇒ 9 **Register for Social Security**

Agency : Social Security Organisation (SOCSCO- Perkeso)

Registered employers through MyCoID are required to submit their registration forms together with supporting documents to SOCSCO

- Employers are required to attach the supporting registration documents in accordance with the business entity type.

-Employers registering employees earning more than RM3,000 per month and not contributing before but opting to contribute must fill in Option Notice and signed by both employers and employees under mutual consensus.

-Employers must ensure that details such as identification card number is included in Form 2 (Employee Registration Form) and correct against the employee's identification card. Failure of which will cause the employee being unable to register and contribute, as there will not be any record once checking is done against National Registration Department database

1 day
(simultaneous with
previous
procedure)

no charge

♀ Applies to women only.

⇒ Takes place simultaneously with previous procedure.

Dealing with Construction Permits

This topic tracks the procedures, time and cost to build a warehouse—including obtaining necessary the licenses and permits, submitting all required notifications, requesting and receiving all necessary inspections and obtaining utility connections. In addition, the Dealing with Construction Permits indicator measures the building quality control index, evaluating the quality of building regulations, the strength of quality control and safety mechanisms, liability and insurance regimes, and professional certification requirements. The most recent round of data collection was completed in June 2017. [See the methodology for more information](#)

What the indicators measure

Procedures to legally build a warehouse (number)

- Submitting all relevant documents and obtaining all necessary clearances, licenses, permits and certificates
- Submitting all required notifications and receiving all necessary inspections
- Obtaining utility connections for water and sewerage
- Registering and selling the warehouse after its completion

Time required to complete each procedure (calendar days)

- Does not include time spent gathering information
- Each procedure starts on a separate day—though procedures that can be fully completed online are an exception to this rule
- Procedure is considered completed once final document is received
- No prior contact with officials

Cost required to complete each procedure (% of warehouse value)

- Official costs only, no bribes

Building quality control index (0-15)

- Sum of the scores of six component indices:
- Quality of building regulations (0-2)
- Quality control before construction (0-1)
- Quality control during construction (0-3)
- Quality control after construction (0-3)
- Liability and insurance regimes (0-2)
- Professional certifications (0-4)

Case study assumptions

To make the data comparable across economies, several assumptions about the construction company, the warehouse project and the utility connections are used.

The construction company (BuildCo):

- Is a limited liability company (or its legal equivalent) and operates in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Is 100% domestically and privately owned; has five owners, none of whom is a legal entity. Has a licensed architect and a licensed engineer, both registered with the local association of architects or engineers. BuildCo is not assumed to have any other employees who are technical or licensed experts, such as geological or topographical experts.
- Owns the land on which the warehouse will be built and will sell the warehouse upon its completion.

The warehouse:

- Will be used for general storage activities, such as storage of books or stationery.
- Will have two stories, both above ground, with a total constructed area of approximately 1,300.6 square meters (14,000 square feet). Each floor will be 3 meters (9 feet, 10 inches) high and will be located on a land plot of approximately 929 square meters (10,000 square feet) that is 100% owned by BuildCo, and the warehouse is valued at 50 times income per capita.
- Will have complete architectural and technical plans prepared by a licensed architect. If preparation of the plans requires such steps as obtaining further documentation or getting prior approvals from external agencies, these are counted as procedures.
- Will take 30 weeks to construct (excluding all delays due to administrative and regulatory requirements).

The water and sewerage connections:

- Will be 150 meters (492 feet) from the existing water source and sewer tap. If there is no water delivery infrastructure in the economy, a borehole will be dug. If there is no sewerage infrastructure, a septic tank in the smallest size available will be installed or built.
- Will have an average water use of 662 liters (175 gallons) a day and an average wastewater flow of 568 liters (150 gallons) a day. Will have a peak water use of 1,325 liters (350 gallons) a day and a peak wastewater flow of 1,136 liters (300 gallons) a day.
- Will have a constant level of water demand and wastewater flow throughout the year; will be 1 inch in diameter for the water connection and 4 inches in diameter for the sewerage connection.

Details – Dealing with Construction Permits in Malaysia – Procedure, Time and Cost

No.	Procedure	Time to Complete	Associated Costs
1	<p>Obtain technical conditions from the Water Authority SYABAS</p> <p>Agency : Water Authority SYABAS</p> <p>BuildCo will visit the Water Authority SYABAS to obtain the technical conditions for the design of the water design plans, so that they are in compliance with regulations.</p>	2 days	no charge
2	<p>Submit and obtain development approval through OSC</p> <p>Agency : Kuala Lumpur City Hall's One Stop Centre (OSC)</p> <p>Builders can now apply for construction permits through OSC 1Submission (single entry). OSC will then refer the submissions to the Planning Department, Building Department, Engineering Department, Fire and Rescue Department, Sewerage Agency and Water Agency.</p> <p>OSC will issue the development approval (planning approvals, building approvals, engineering approvals, fire safety plan endorsements, water approvals, and sewerage works approvals) to the builder. While all forms can be obtained online at jprb.dbkl.gov.my/Pentadbir/MuatTurunBorangOSC/MTBorang11.asp, the filing must still be done in person at the OSC.</p> <p>BuildCo will submit and obtain approval through OSC for the following documents:</p> <ul style="list-style-type: none"> • Planning plan • Building plan • Engineering plan (earthwork, road & drainage plan, road excavation permit, and street lighting plan) • Landscape plan • Water supply plan • Sewerage plan • Infrastructure communication plan • Fire safety plan <p>The estimated processing fees are as follows:</p> <ol style="list-style-type: none"> 1. Planning plan = MYR 480 2. Building plan = MYR 1,300 3. Engineering plan = MYR 100 4. Water supply plan = MYR 1,300 5. Sewerage planning and design approval = MYR 420 (MYR 150 for sewerage planning approval; MYR 150 for sewerage design approval and MYR 120 for notification to start work) 	30 days	MYR 3,600

3	<p>Submit pre-construction notifications to OSC</p> <p>Agency : Kuala Lumpur City Hall's One Stop Centre (OSC)</p> <p>Under the OSC 1Submissions, all notifications are submitted via OSC. OSC will distribute the notifications to relevant agencies:-</p> <ol style="list-style-type: none"> 1. Building Department at Kuala Lumpur City Hall 2. Engineering Department at Kuala Lumpur City Hall 3. Water Authority SYABAS 4. Department of Occupational, Safety and Health - submit JKJ 103 Form (Notification in respect of building operation and works of engineering) under s.67 Occupational, Safety and Health Act 1994. 5. Sewerage Certifying Agency (IWK) 	1 day	no charge
4	<p>Request final utilities inspections through OSC</p> <p>Agency : Kuala Lumpur City Hall's One Stop Centre (OSC)</p> <p>Under OSC 1Submission, the builder has to request for joint inspection via OSC. OSC will arrange and coordinate inspections and connections schedule with relevant agencies:</p> <ol style="list-style-type: none"> 1. Water inspection = MYR 1250 2. Sewerage inspection = MYR 600 (Cost for the final inspection - Fee schedule 2 Part II of the Water Services Industry Act of 2006) 3. Fire safety inspection = MYR 312.5 	1 day	MYR 2,163
5	<p>Receive road and drainage inspection</p> <p>Agency : Engineering Department of DBKL</p> <p>Once the road and drainage works have been completed, BuildCo will request the road and drainage clearance letter from the Engineering Department of DBKL. BuildCo must also submit a construction report notification. By signing form G-17, the engineer certifies that all works were carried out according to regulations. Form G-17 is then filed along with Form F (Certificate of Completion and Compliance) via OSC to the Engineering Department.</p>	1 day	no charge
⇒ 6	<p>Submit a compliance report to the Sewerage Certifying Agency (IWK) and obtain a sewerage clearance letter</p> <p>Agency : Sewerage Certifying Agency (IWK)</p> <p>The Principal Submitting Person will issue a compliance report under the self-regulation concept and the Sewerage Certifying Agency (IWK) will issue BuildCo a clearance letter for sewerage.</p>	1 day	no charge
⇒ 7	<p>Receive water final inspection and clearance letter</p> <p>Agency : Water Authority SYABAS</p> <p>The Water Authority (SYABAS) will conduct an on-site inspection of the works and make the connection to the public pipe.</p>	1 day	no charge
8	<p>Obtain road and drainage clearance letter</p> <p>Agency : Engineering Department of DBKL</p> <p>A date for the inspection will be set prior to the issuance of clearance letter for the road and drainage work. The clearance letter will be issued by the Engineering Department independently to OSC after the inspection. The Engineering Department's client charter states that certification papers will</p>	12 days	no charge

⇒ 9	Obtain sewerage connection Agency : Sewerage Certifying Agency (IWK) Once the inspection has been carried out, a clearance letter is issued to the Builder. The sewage clearance letter is needed in order for the engineer to issue the Certificate of Completion and Compliance (CCC).	12 days	MYR 19,150
10	Submit water test and commissioning (T&C) report and obtain a water clearance letter Agency : Water Authority SYABAS BuildCo will prepare the water testing and commissioning report and submit it to SYABAS. This document is required to obtain the clearance letter from SYABAS.	11 days	no charge
11	Receive fire safety inspection Agency : Fire and Rescue Department Fire and Rescue Department will carry out fire safety inspection	1 day	no charge
12	Obtain fire safety clearance letter Agency : Fire and Rescue Department Fire and Rescue Department will issue the fire clearance letter to the builder.	12 days	no charge
13	Builder's principal submitting person files the certificate of completion and compliance (CCC) Agency : Building Department and Board of Architect via OSC BuildCo's Principal Submitting Person (the professional architect or engineer responsible for the project) will issue the Certificate of Completion and Compliance (Form F) enabling the warehouse to be occupied. Two copies of Form F and Forms G1-G21 must be submitted to the Building Control Department at Kuala Lumpur City Hall and the Board of Architects / Board of Engineers via OSC.	1 day	no charge
14	Obtain water connection Agency : Water Authority SYABAS The Water Authority (SYABAS) will issue a clearance letter to BuildCo. SYABAS will subsequently install the water meter after the issuance of the Certificate of Completion and Compliance by the Principal Submitting Person (PSP). This will complete the water connection process.	3 days	MYR 1,600

⇒ Takes place simultaneously with previous procedure.

Details – Dealing with Construction Permits in Malaysia – Measure of Quality

	Answer	Score
Building quality control index (0-15)		13.0
Quality of building regulations index (0-2)		2.0
How accessible are building laws and regulations in your economy? (0-1)	Available online; Free of charge.	1.0
Which requirements for obtaining a building permit are clearly specified in the building regulations or on any accessible website, brochure or pamphlet? (0-1)	List of required documents; Fees to be paid; Required preapprovals.	1.0
Quality control before construction index (0-1)		1.0
Which third-party entities are required by law to verify that the building plans are in compliance with existing building regulations? (0-1)	Licensed engineer.	1.0
Quality control during construction index (0-3)		2.0
What types of inspections (if any) are required by law to be carried out during construction? (0-2)	Inspections by in-house engineer.	1.0
Do legally mandated inspections occur in practice during construction? (0-1)	Mandatory inspections are always done in practice.	1.0
Quality control after construction index (0-3)		3.0
Is there a final inspection required by law to verify that the building was built in accordance with the approved plans and regulations? (0-2)	Yes, in-house engineer submits report for final inspection.	2.0
Do legally mandated final inspections occur in practice? (0-1)	Final inspection always occurs in practice.	1.0
Liability and insurance regimes index (0-2)		1.0
Which parties (if any) are held liable by law for structural flaws or problems in the building once it is in use (Latent Defect Liability or Decennial Liability)? (0-1)	Architect or engineer; Professional in charge of the supervision; Construction company.	1.0

Which parties (if any) are required by law to obtain an insurance policy to cover possible structural flaws or problems in the building once it is in use (Latent Defect Liability Insurance or Decennial Insurance)? (0-1)

No party is required by law to obtain insurance .

0.0

Professional certifications index (0-4)

4.0

What are the qualification requirements for the professional responsible for verifying that the architectural plans or drawings are in compliance with existing building regulations? (0-2)

Minimum number of years of experience;
University degree in architecture or engineering;
Being a registered architect or engineer.

2.0

What are the qualification requirements for the professional who supervises the construction on the ground? (0-2)

Minimum number of years of experience;
University degree in engineering, construction or construction management;
Being a registered architect or engineer.

2.0

Getting Electricity

This topic measures the procedures, time and cost required for a business to obtain a permanent electricity connection for a newly constructed warehouse. Additionally, the reliability of supply and transparency of tariffs index measures reliability of supply, transparency of tariffs and the price of electricity. The most recent round of data collection for the project was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

Procedures to obtain an electricity connection (number)

- Submitting all relevant documents and obtaining all necessary clearances and permits
- Completing all required notifications and receiving all necessary inspections
- Obtaining external installation works and possibly purchasing material for these works
- Concluding any necessary supply contract and obtaining final supply

Time required to complete each procedure (calendar days)

- Is at least 1 calendar day
- Each procedure starts on a separate day
- Does not include time spent gathering information
- Reflects the time spent in practice, with little follow-up and no prior contact with officials

Cost required to complete each procedure (% of income per capita)

- Official costs only, no bribes
- Value added tax excluded

The reliability of supply and transparency of tariffs index (0-8)

- Duration and frequency of power outages (0-3)
- Tools to monitor power outages (0-1)
- Tools to restore power supply (0-1)
- Regulatory monitoring of utilities' performance (0-1)
- Financial deterrents limiting outages (0-1)
- Transparency and accessibility of tariffs (0-1)

Price of electricity (cents per kilowatt-hour)*

- Price based on monthly bill for commercial warehouse in case study

*Note: Doing Business measures the price of electricity, but it is not included in the distance to frontier score nor the ranking on the ease of getting

Case study assumptions

To make the data comparable across economies, several assumptions are used.

The warehouse:

- Is owned by a local entrepreneur and is used for storage of goods.
- Is located in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Is located in an area where similar warehouses are typically located and is in an area with no physical constraints. For example, the property is not near a railway.
- Is a new construction and is being connected to electricity for the first time.
- Has two stories with a total surface area of approximately 1,300.6 square meters (14,000 square feet). The plot of land on which it is built is 929 square meters (10,000 square feet).

The electricity connection:

- Is a permanent one with a three-phase, four-wire Y connection with a subscribed capacity of 140-kilo-volt-ampere (kVA) with a power factor of 1, when 1 kVA = 1 kilowatt (kW).
- Has a length of 150 meters. The connection is to either the low- or medium-voltage distribution network and is either overhead or underground, whichever is more common in the area where the warehouse is located and requires works that involve the crossing of a 10-meter road (such as by excavation or overhead lines) but are all carried out on public land. There is no crossing of other owners' private property because the warehouse has access to a road.
- Does not require work to install the internal wiring of the warehouse. This has already been completed up to and including the customer's service panel or switchboard and the meter base.

The monthly consumption:

- It is assumed that the warehouse operates 30 days a month from 9:00 a.m. to 5:00 p.m. (8 hours a day), with equipment utilized at 80% of capacity on average and that there are no electricity cuts (assumed for simplicity reasons) and the monthly energy consumption is 26,880 kilowatt-hours (kWh); hourly consumption is 112 kWh.
- If multiple electricity suppliers exist, the warehouse is served by the cheapest supplier.
- Tariffs effective in March of the current year are used for calculation of the price of electricity for the warehouse. Although March has 31 days, for calculation purposes only 30 days are used.

Details – Getting Electricity in Malaysia – Procedure, Time and Cost

No.	Procedure	Time to Complete	Associated Costs
1	<p>Submit application to TNB through electrical engineer and await site visit</p> <p>Agency : Tenaga Nasional Berhad</p> <p>Submission shall be complete with all relevant documents and load data. Supply application form available at TNB offices or via online. Documents to be attached are: site/location plan, electrical drawings, layout plan and identity card of the owner. Documents to be attached include development plan approved by the local authority, load profile & load details and preliminary metering scheme. Utility engineer will estimate and prepare connection charges.</p>	7 calendar days	MYR 0
2	<p>Receive site visit from TNB and await estimate</p> <p>Agency : Tenaga Nasional Berhad</p> <p>Once the utility engineer has visited the site, he submits the file for internal clearances, and then prepares the connection charge (estimate).</p>	7 calendar days	MYR 0
3	<p>Receive and pay estimate, pay security deposit and obtain external connection</p> <p>Agency : Tenaga Nasional Berhad</p> <p>Customer receives estimate and makes payment at the utility. Once payment is received, utility commences external connection works, after getting internal approvals and permits from local authorities. Security deposit is 2 months electricity usage, reimbursed at the time the account is terminated.</p>	14 calendar days	MYR 10,730.49
4	<p>Receive meter installation and turn-on of electricity from TNB</p> <p>Agency : Tenaga Nasional Berhad</p> <p>Customer receives security deposit notice from TNB and makes payment of security deposit. Customers submits Form G and H completed, electrical engineer's certificate of compliance of internal wiring (will need to provide this compliance certificate after all internal wiring is complete). TNB installs meter and turns on electricity.</p>	3 calendar days	MYR 0

⇒ Takes place simultaneously with previous procedure.

Details – Getting Electricity in Malaysia – Measure of Quality

	Answer
Reliability of supply and transparency of tariff index (0-8)	8
Total duration and frequency of outages per customer a year (0-3)	3
System average interruption duration index (SAIDI)	0.5
System average interruption frequency index (SAIFI)	0.6
What is the minimum outage time (in minutes) that the utility considers for the calculation of SAIDI/SAIFI	1.0
Mechanisms for monitoring outages (0-1)	1
Does the distribution utility use automated tools to monitor outages?	Yes
Mechanisms for restoring service (0-1)	1
Does the distribution utility use automated tools to restore service?	Yes
Regulatory monitoring (0-1)	1
Does a regulator—that is, an entity separate from the utility—monitor the utility's performance on reliability of supply?	Yes
Financial deterrents aimed at limiting outages (0-1)	1
Does the utility either pay compensation to customers or face fines by the regulator (or both) if outages exceed a certain cap?	Yes
Communication of tariffs and tariff changes (0-1)	1
Are effective tariffs available online?	Yes
Link to the website, if available online	http://www.tnb.com.my/commercial-industrial/pricing-tariffs1/
Are customers notified of a change in tariff ahead of the billing cycle?	Yes

Note:

If the duration and frequency of outages is 100 or less, the economy is eligible to score on the Reliability of supply and transparency of tariff index.

If the duration and frequency of outages is not available, or is over 100, the economy is not eligible to score on the index.

If the minimum outage time considered for SAIDI/SAIFI is over 5 minutes, the economy is not eligible to score on the index.

Registering Property

This topic examines the steps, time and cost involved in registering property, assuming a standardized case of an entrepreneur who wants to purchase land and a building that is already registered and free of title dispute. In addition, the topic also measures the quality of the land administration system in each economy. The quality of land administration index has five dimensions: reliability of infrastructure, transparency of information, geographic coverage, land dispute resolution, and equal access to property rights. The most recent round of data collection for the project was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

Procedures to legally transfer title on immovable property (number)

- Preregistration procedures (for example, checking for liens, notarizing sales agreement, paying property transfer taxes)
- Registration procedures in the economy's largest business city.
- Postregistration procedures (for example, filling title with municipality)

Time required to complete each procedure (calendar days)

- Does not include time spent gathering information
- Each procedure starts on a separate day - though procedures that can be fully completed online are an exception to this rule
- Procedure is considered completed once final document is received
- No prior contact with officials

Cost required to complete each procedure (% of property value)

- Official costs only (such as administrative fees, duties and taxes).
- Value Added Tax, Capital Gains Tax and illicit payments are excluded

Quality of land administration index (0-30)

- Reliability of infrastructure index (0-8)
- Transparency of information index (0-6)
- Geographic coverage index (0-8)
- Land dispute resolution index (0-8)
- Equal access to property rights index (-2-0)

Case study assumptions

To make the data comparable across economies, several assumptions about the parties to the transaction, the property and the procedures are used.

The parties (buyer and seller):

- Are limited liability companies (or the legal equivalent).
- Are located in the periurban area of the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Are 100% domestically and privately owned.
- Have 50 employees each, all of whom are nationals.
- Perform general commercial activities.

The property (fully owned by the seller):

- Has a value of 50 times income per capita, which equals the sale price.
- Is fully owned by the seller.
- Has no mortgages attached and has been under the same ownership for the past 10 years.
- Is registered in the land registry or cadastre, or both, and is free of title disputes.
- Is located in a periurban commercial zone, and no rezoning is required.
- Consists of land and a building. The land area is 557.4 square meters (6,000 square feet). A two-story warehouse of 929 square meters (10,000 square feet) is located on the land. The warehouse is 10 years old, is in good condition, has no heating system and complies with all safety standards, building codes and legal requirements. The property, consisting of land and building, will be transferred in its entirety.
- Will not be subject to renovations or additional construction following the purchase.
- Has no trees, natural water sources, natural reserves or historical monuments of any kind.
- Will not be used for special purposes, and no special permits, such as for residential use, industrial plants, waste storage or certain types of agricultural activities, are required.
- Has no occupants, and no other party holds a legal interest in it.

Details – Registering Property in Malaysia – Procedure, Time and Cost

No.	Procedure	Time to Complete	Associated Costs
1	<p>Lawyer conducts a land title search</p> <p>Agency : Land office/Official assignee's office</p> <p>The parties will mutually agree on whose solicitors will prepare the sale-purchase agreement.</p> <p>The lawyer will usually conduct:</p> <ul style="list-style-type: none"> • Land search <p>The lawyer will carry out a search on the document of title to the property at the land registry/land office to ascertain, amongst others, who is the registered proprietor of the property, the category of land use of the property, the conditions to which the property is subject, whether the property is subject to any restrictions, and also whether the property is subject to any encumbrances (charges, caveats).</p>	1 day	RM 30
⇒ 2	<p>Lawyer conducts a company search</p> <p>Agency : Suruhanjaya Syarikat Malaysia (Companies Commission of Malaysia)</p> <p>The lawyer will conduct a company search and will check all the information registered on the company and charges registered. It can be completed online.</p>	Less than a day (Online procedure)	RM 12
⇒ 3	<p>Lawyer conducts a winding-up search</p> <p>Agency : Insolvency Department</p> <p>The lawyer will conduct a winding-up/bankruptcy search on the seller with a private company, MYEG in place of Insolvency Department.</p> <p>The bankruptcy and winding up search is not required by the Land office or by the law in a property transfer process but it is done as a prudent measure to protect purchaser.</p>	Less than a day (online procedure)	RM 12

4 Buyer and seller sign sales-purchase agreement in presence of lawyer and lawyer fills out Form 14A Memorandum of Transfer 1 day

Agency : Lawyer's office

The Memorandum of Transfer (Form 14A) has to be attested by a licensed professional - can be a lawyer or an official from the land office. This is stated in the National Land Code.

Documentation shall include:

- Memorandum of Transfer (Form 14A)
- Copy of the sale-purchase agreement
- Copy of title deed
- Form PDS15 (Stamping Proforma)

Effective from 15.3.2017, Lawyers' professional fee (not including GST and disbursements) for preparing sale and purchase agreement and completing the transfer of property as follows:- For the 1st RM500,000.00 of purchase price: 1% (subject minimum of RM500.00), the next RM500,000.00: 0.8%, the next RM2,000,000.00: 0.7%, the subsequent next RM2,000,000.00: 0.6%, the subsequent next RM2,500,000.00: 0.5%, where consideration is excess RM7,500,000.00: negotiable on the excess (but shall not exceed 0.5% of such excess).

<p>5 Memorandum of Transfer (14A) sent to Stamp Office for adjudication of Stamp Duty and valuation by JPPH</p> <p>Agency : Stamp Office assessment and payment system (http://pinharta.hasil.gov.my)</p> <p>The valuation department will conduct an inspection to value the property, if required. The inspection is not mandatory to conclude the valuation and it is at the discretion of the valuation department, but in practice, it takes place in the majority of the cases. The Stamp Office will issue a notice of assessment based on the valuation department's report.</p> <p>Submission can be made either manually or online through the website http://pinharta.hasil.gov.my. E-stamping (online) is now available only to legal firms, banks, company secretaries, accounting firms and companies.</p> <p>If completed online the submission must include:</p> <ol style="list-style-type: none"> 1. The sale-purchase agreement 2. Copy of the Issue Document of Title (IDT) 3. Form 14A 4. Form PDS 15 5. Other supporting documents <p>Once accepted, an adjudication number will be assigned by the system. When the Stamp Office receives the submission, the documents are transferred to JPPH for valuation. When required, a valuation inspection will be made on the property by JPPH. In most of the cases, commercial properties will be assessed. The JPPH will prepare a valuation report which is sent to the Stamp Office. The applicant will be able to follow the status of the adjudication online.</p>	<p>1 - 8 days (online) or up to 20 days manually</p>	<p>no cost</p>
<p>6 Payment of stamp duty and stamping of Form 14A</p> <p>Agency : Inland Revenue Board of Malaysia (IRBM)</p> <p>Stamp duty must then be paid to the Stamp Office, based on the Notice of Assessment, within fourteen (14) days from the date of such notice or the period indicated by the Collector of Stamp Duty. Usually the Collector will give thirty (30) days from the date of such notice to pay the stamp duty. This Procedure may take one day if the purchaser or purchaser's lawyer goes personally. Otherwise it can take up to 5-7 days for the Memorandum of Transfer to be endorsed and be ready for collection. Payment may also be made electronically via Financial Processing Exchange (FPX), or at the Stamp Office.</p> <p>The documentation shall include:</p> <ul style="list-style-type: none"> - Form 14A (Memorandum of Transfer) - Notice of Assessment Form PDS 3 	<p>1 day</p>	<p>1% on first RM 100,000, 2% on excess of RM 100,000 up to RM 500,000 and 3% on excess over RM 500,000 (Stamp duty)</p>

7 The transfer is registered at the Land Office/Registry

3 to 4 days

RM 100 (registration fee) + RM 30 (search fee)

Agency : Land Office/Registry

The purchaser's lawyer presents the duly stamped Memorandum of Transfer (Form 14A) for registration at the Land Office/Registry. This must be done within three months from the date of the Memorandum of Transfer (Form 14A) which is usually dated when it is submitted for adjudication. A title search is conducted just prior to presentation to ensure that there are no encumbrances or restraint against dealings which may hinder the registration of the Memorandum of Transfer (Form 14A). The documentation shall include: • Copies of Quit rent and Assessment receipts • Certified true copies of the Memorandum and Articles of Association, Form 24 (Return on Allotment of Shares), Form 49 (Return Giving Particulars in Register of Directors, Managers and Secretaries and Changes of Particulars) of the Purchaser and Vendor • Certified true copies of the Vendor's and Purchaser's board resolutions giving authority to sell and purchase the property respectively • Search report on the Purchaser as extracted from the Companies Commission of Malaysia • Duly stamped Memorandum of Transfer (Form 14A) • Copy of Notice of Assessment bearing Stamp Office's endorsement that ad valorem stamp duty has been paid (obtained in Procedure 3) • Original of the title document After submission, the applicants get the "presentation receipt" the same day. It gives the time of submission and that is the time of legal "registration". The computerized system at the Land Registry also immediately tags the land as 'pending transfer' and hence anyone conducting a land search on the property will be aware of encumbrances (if any). However, the "presentation receipt" is sufficient for Banks to release the loan.

8 Update the name of the buyer at the Municipality

1 day

No charge

Agency : Kuala Lumpur City Hall

In law, both the seller and buyer will have to update the name of the property owner at the Kuala Lumpur City Hall.

(a) Pursuant to Section 160(1) of the Local Government Act, 1976, ("LGA") it is the duty of a vendor and purchaser within three (3) months after the sale or transfer of a rateable holding to give notice of such sale or transfer thereof to the local authority in Form I of the First Schedule to the LGA; and

(b) Pursuant to Section 160(6) of the LGA, every person failing to give any notice shall on conviction be liable to a fine not exceeding RM2,000.00 or to a term of imprisonment not exceeding six (6) months or to both such fine and imprisonment.

⇒ Takes place simultaneously with previous procedure.

Details – Registering Property in Malaysia – Measure of Quality

	Answer	Score
Quality of the land administration index (0-30)		27.5
Reliability of infrastructure index (0-8)		7.0
What is the institution in charge of immovable property registration?	Land Office under Jabatan Ketua Pengarah Tanah dan Galian (Department of Director General of Land and Mines)	
In what format are the majority of title or deed records kept in the largest business city—in a paper format or in a computerized format (scanned or fully digital)?	Computer/Fully digital	2.0
Is there an electronic database for checking for encumbrances (liens, mortgages, restrictions and the like)?	Yes	1.0
Institution in charge of the plans showing legal boundaries in the largest business city:	Department of Survey and Mapping Malaysia (JUPEM) under Jabatan Ketua Pengarah Tanah dan Galian (Department of Director General of Lands and Mines)	
In what format are the majority of maps of land plots kept in the largest business city—in a paper format or in a computerized format (scanned or fully digital)?	Computer/Fully digital	2.0
Is there an electronic database for recording boundaries, checking plans and providing cadastral information (geographic information system)?	Yes	1.0
Is the information recorded by the immovable property registration agency and the cadastral or mapping agency kept in a single database, in different but linked databases or in separate databases?	Separate databases	0.0
Do the immovable property registration agency and cadastral or mapping agency use the same identification number for properties?	Yes	1.0
Transparency of information index (0-6)		5.5
Who is able to obtain information on land ownership at the agency in charge of immovable property registration in the largest business city?	Anyone who pays the official fee	1.0

Is the list of documents that are required to complete any type of property transaction made publicly available—and if so, how?	Yes, online	0.5
Link for online access:	http://www.ptgp.gov.my/english.php/pages/view/219	
Is the applicable fee schedule for any property transaction at the agency in charge of immovable property registration in the largest business city made publicly available—and if so, how?	Yes, online	0.5
Link for online access:	http://www.ptgp.gov.my/english.php/pages/view/219	
Does the agency in charge of immovable property registration commit to delivering a legally binding document that proves property ownership within a specific time frame—and if so, how does it communicate the service standard?	Yes, online	0.5
Link for online access:	http://www.ptgp.gov.my/english.php/pages/view/7	
Is there a specific and separate mechanism for filing complaints about a problem that occurred at the agency in charge of immovable property registration?	Yes	1.0
Contact information:	http://www.jkptg.gov.my/en/content/complaint	
Are there publicly available official statistics tracking the number of transactions at the immovable property registration agency?	No	0.0
Number of property transfers in the largest business city in 2015:		
Who is able to consult maps of land plots in the largest business city?	Anyone who pays the official fee	0.5
Is the applicable fee schedule for accessing maps of land plots made publicly available—and if so, how?	Yes, online	0.5
Link for online access:	http://www.jupem.gov.my/wp/my/produk-perkhidmatan/jenis-perkhidmatan-kadar/	
Does the cadastral or mapping agency commit to delivering an updated map within a specific time frame—and if so, how does it communicate the service standard?	Yes, online	0.5

Link for online access:	https://www.jupegov.my/index.php?action=piagam-pelanggan	
Is there a specific and separate mechanism for filing complaints about a problem that occurred at the cadastral or mapping agency?	Yes	0.5
Contact information:	http://www.jupegov.my/wp/my/hubungi-kami/maklumbalas-aduan/	
Geographic coverage index (0-8)		8.0
Are all privately held land plots in the economy formally registered at the immovable property registry?	Yes	2.0
Are all privately held land plots in the largest business city formally registered at the immovable property registry?	Yes	2.0
Are all privately held land plots in the economy mapped?	Yes	2.0
Are all privately held land plots in the largest business city mapped?	Yes	2.0
Land dispute resolution index (0-8)		7.0
Does the law require that all property sale transactions be registered at the immovable property registry to make them opposable to third parties?	Yes	1.5
Is the system of immovable property registration subject to a state or private guarantee?	Yes	0.5
Is there a specific compensation mechanism to cover for losses incurred by parties who engaged in good faith in a property transaction based on erroneous information certified by the immovable property registry?	No	0.0
Does the legal system require a control of legality of the documents necessary for a property transaction (e.g., checking the compliance of contracts with requirements of the law)?	Yes	0.5
If yes, who is responsible for checking the legality of the documents?	Lawyer.	
Does the legal system require verification of the identity of the parties to a property transaction?	Yes	0.5
If yes, who is responsible for verifying the identity of the parties?	Lawyer.	
Is there a national database to verify the accuracy of identity documents?	Yes	1.0
For a standard land dispute between two local businesses over tenure rights of a property worth 50 times gross national income (GNI) per capita and located in the largest business city, what court would be in charge of the case in the first instance?	High Court of Malaysia	

How long does it take on average to obtain a decision from the first-instance court for such a case (without appeal)?	Less than a year	3.0
Are there any statistics on the number of land disputes in the first instance?	No	0.0
Number of land disputes in the largest business city in 2015:		
Equal access to property rights index (-2-0)		0.0
Do unmarried men and unmarried women have equal ownership rights to property?	Yes	0.0
Do married men and married women have equal ownership rights to property?	Yes	0.0

Getting Credit

This topic explores two sets of issues—the strength of credit reporting systems and the effectiveness of collateral and bankruptcy laws in facilitating lending. The most recent round of data collection for the project was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

Strength of legal rights index (0–12)

- Rights of borrowers and lenders through collateral laws (0-10)
- Protection of secured creditors' rights through bankruptcy laws (0-2)

Depth of credit information index (0–8)

- Scope and accessibility of credit information distributed by credit bureaus and credit registries (0-8)

Credit bureau coverage (% of adults)

- Number of individuals and firms listed in largest credit bureau as a percentage of adult population

Credit registry coverage (% of adults)

- Number of individuals and firms listed in credit registry as a percentage of adult population

Case study assumptions

Doing Business assesses the sharing of credit information and the legal rights of borrowers and lenders with respect to secured transactions through 2 sets of indicators. The depth of credit information index measures rules and practices affecting the coverage, scope and accessibility of credit information available through a credit registry or a credit bureau. The strength of legal rights index measures the degree to which collateral and bankruptcy laws protect the rights of borrowers and lenders and thus facilitate lending. For each economy it is first determined whether a unitary secured transactions system exists. Then two case scenarios, case A and case B, are used to determine how a nonpossessory security interest is created, publicized and enforced according to the law. Special emphasis is given to how the collateral registry operates (if registration of security interests is possible). The case scenarios involve a secured borrower, company ABC, and a secured lender, BizBank.

In some economies the legal framework for secured transactions will allow only case A or case B (not both) to apply. Both cases examine the same set of legal provisions relating to the use of movable collateral.

Several assumptions about the secured borrower (ABC) and lender (BizBank) are used:

- ABC is a domestic limited liability company (or its legal equivalent).
- ABC has up to 50 employees.
- ABC has its headquarters and only base of operations in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Both ABC and BizBank are 100% domestically owned.

The case scenarios also involve assumptions. In case A, as collateral for the loan, ABC grants BizBank a nonpossessory security interest in one category of movable assets, for example, its machinery or its inventory. ABC wants to keep both possession and ownership of the collateral. In economies where the law does not allow nonpossessory security interests in movable property, ABC and BizBank use a fiduciary transfer-of-title arrangement (or a similar substitute for nonpossessory security interests).

In case B, ABC grants BizBank a business charge, enterprise charge, floating charge or any charge that gives BizBank a security interest over ABC's combined movable assets (or as much of ABC's movable assets as possible). ABC keeps ownership and possession of the assets.

Details – Credit Information in Malaysia

Depth of credit information index (0-8)	Credit bureau	Credit registry	Score
Are data on both firms and individuals distributed?	Yes	Yes	1
Are both positive and negative credit data distributed?	Yes	Yes	1
Are data from retailers or utility companies - in addition to data from banks and financial institutions - distributed?	Yes	No	1
Are at least 2 years of historical data distributed? (Credit bureaus and registries that distribute more than 10 years of negative data or erase data on defaults as soon as they are repaid obtain a score of 0 for this component.)	Yes	No	1
Are data on loan amounts below 1% of income per capita distributed?	Yes	Yes	1
By law, do borrowers have the right to access their data in the credit bureau or credit registry?	Yes	Yes	1
Can banks and financial institutions access borrowers' credit information online (for example, through an online platform, a system-to-system connection or both)?	Yes	Yes	1
Are bureau or registry credit scores offered as a value-added service to help banks and financial institutions assess the creditworthiness of borrowers?	Yes	No	1
Score ("yes" to either public bureau or private registry)			8

Note: An economy receives a score of 1 if there is a "yes" to either bureau or registry. If the credit bureau or registry is not operational or covers less than 5% of the adult population, the total score on the depth of credit information index is 0.

Coverage	Credit bureau	Credit registry
Number of individuals	16,000,000	12,065,343
Number of firms	1,000,000	1,027,121
Total	17,000,000	13,092,464
Percentage of adult population	82.6	63.6

Protecting Minority Investors

This topic measures the strength of minority shareholder protections against misuse of corporate assets by directors for their personal gain as well as shareholder rights, governance safeguards and corporate transparency requirements that reduce the risk of abuse. The most recent round of data collection for the project was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

- **Extent of disclosure index (0–10):** Review and approval requirements for related-party transactions; Disclosure requirements for related-party transactions
- **Extent of director liability index (0–10):** Ability of minority shareholders to sue and hold interested directors liable for prejudicial related-party transactions; Available legal remedies (damages, disgorgement of profits, fines, imprisonment, rescission of the transaction)
- **Ease of shareholder suits index (0–10):** Access to internal corporate documents; Evidence obtainable during trial and allocation of legal expenses
- **Extent of conflict of interest regulation index (0–10):** Simple average of the extent of disclosure, extent of director liability and ease of shareholder indices
- **Extent of shareholder rights index (0–10):** Shareholders' rights and role in major corporate decisions
- **Extent of ownership and control index (0–10):** Governance safeguards protecting shareholders from undue board control and entrenchment
- **Extent of corporate transparency index (0–10):** Corporate transparency on ownership stakes, compensation, audits and financial prospects
- **Extent of shareholder governance index (0–10):** Simple average of the extent of shareholders rights, extent of ownership and control and extent of corporate transparency indices
- **Strength of minority investor protection index (0–10):** Simple average of the extent of conflict of interest regulation and extent of shareholder governance indices

Case study assumptions

To make the data comparable across economies, a case study uses several assumptions about the business and the transaction.

The business (Buyer):

- Is a publicly traded corporation listed on the economy's most important stock exchange. If the number of publicly traded companies listed on that exchange is less than 10, or if there is no stock exchange in the economy, it is assumed that Buyer is a large private company with multiple shareholders.

- Has a board of directors and a chief executive officer (CEO) who may legally act on behalf of Buyer where permitted, even if this is not specifically required by law.

- Has a supervisory board (applicable to economies with a two-tier board system) on which 60% of the shareholder-elected members have been appointed by Mr. James, who is Buyer's controlling shareholder and a member of Buyer's board of directors.

- Has not adopted any bylaws or articles of association that differ from default minimum standards and does not follow any nonmandatory codes, principles, recommendations or guidelines relating to corporate governance.

- Is a manufacturing company with its own distribution network.

The transaction involves the following details:

- Mr. James owns 60% of Buyer and elected two directors to Buyer's five-member board.

- Mr. James also owns 90% of Seller, a company that operates a chain of retail hardware stores. Seller recently closed a large number of its stores.

- Mr. James proposes that Buyer purchase Seller's unused fleet of trucks to expand Buyer's distribution of its food products, a proposal to which Buyer agrees. The price is equal to 10% of Buyer's assets and is higher than the market value.

- The proposed transaction is part of the company's ordinary course of business and is not outside the authority of the company.

- Buyer enters into the transaction. All required approvals are obtained, and all required disclosures made (that is, the transaction is not fraudulent).

- The transaction causes damages to Buyer. Shareholders sue Mr. James and the other parties that approved the transaction.

Details – Protecting Minority Investors in Malaysia – Measure of Quality

	Answer	Score
Extent of conflict of interest regulation index (0-10)		8.7
Extent of disclosure index (0-10)		10
Which corporate body is legally sufficient to approve the Buyer-Seller transaction? (0-3)	Shareholders excluding interested parties	3.0
Must an external body review the terms of the transaction before it takes place? (0-1)	Yes	1.0
Must Mr. James disclose his conflict of interest to the board of directors? (0-2)	Full disclosure of all material facts	2.0
Must Buyer disclose the transaction in published periodic filings (annual reports)? (0-2)	Disclosure on the transaction and on the conflict of interest	2.0
Must Buyer immediately disclose the transaction to the public and/or shareholders? (0-2)	Disclosure on the transaction and on the conflict of interest	2.0
Extent of director liability index (0-10)		9
Can shareholders representing 10% of Buyer's share capital sue directly or derivatively for the damage the transaction caused to Buyer? (0-1)	Yes	1.0
Can shareholders hold the interested director liable for the damage the transaction caused to Buyer? (0-2)	Liable if unfair or prejudicial	2.0
Can shareholders hold the other directors liable for the damage the transaction caused to Buyer (0-2)	Liable if unfair or prejudicial	2.0
Must Mr. James pay damages for the harm caused to Buyer upon a successful claim by shareholders? (0-1)	Yes	1.0
Must Mr. James repay profits made from the transaction upon a successful claim by shareholders? (0-1)	Yes	1.0
Is Mr. James disqualified or fined and imprisoned upon a successful claim by shareholders? (0-1)	Yes	1.0
Can a court void the transaction upon a successful claim by shareholders? (0-2)	Voidable if negligently concluded	1.0
Ease of shareholder suits index (0-10)		7

Before suing can shareholders representing 10% of Buyer's share capital inspect the transaction documents? (0-1)	No	0.0
Can the plaintiff obtain any documents from the defendant and witnesses at trial? (0-3)	Any relevant document	3.0
Can the plaintiff request categories of documents from the defendant without identifying specific ones? (0-1)	No	0.0
Can the plaintiff directly question the defendant and witnesses at trial? (0-2)	Yes	2.0
Is the level of proof required for civil suits lower than that of criminal cases? (0-1)	Yes	1.0
Can shareholder plaintiffs recover their legal expenses from the company? (0-2)	Yes if successful	1.0
Extent of shareholder governance index (0-10)		7.3
Extent of shareholder rights index (0-10)		8
Does the sale of 51% of Buyer's assets require shareholder approval?	Yes	1.0
Can shareholders representing 10% of Buyer's share capital call for a meeting of shareholders?	Yes	1.0
Must Buyer obtain its shareholders' approval every time it issues new shares?	Yes	1.0
Do shareholders automatically receive preemption rights every time Buyer issues new shares?	No	0.0
Must shareholders approve the election and dismissal of the external auditor?	Yes	1.0
Are changes to the rights of a class of shares only possible if the holders of the affected shares approve?	Yes	1.0
Assuming that Buyer is a limited company, does the sale of 51% of its assets require member approval?	Yes	1.0
Assuming that Buyer is a limited company, can members representing 10% call for a meeting of members?	Yes	1.0
Assuming that Buyer is a limited company, must all members consent to add a new member?	Yes	1.0
Assuming that Buyer is a limited company, must a member first offer to sell their interest to the existing members before they can sell to non-members?	No	0.0
Extent of ownership and control index (0-10)		6
Is it forbidden to appoint the same individual as CEO and chair of the board of directors?	No	0.0
Must the board of directors include independent and nonexecutive board members?	Yes	1.0
Can shareholders remove members of the board of directors without cause before the end of their term?	Yes	1.0
Must the board of directors include a separate audit committee exclusively comprising board members?	Yes	1.0

Must a potential acquirer make a tender offer to all shareholders upon acquiring 50% of Buyer?	Yes	1.0
Must Buyer pay declared dividends within a maximum period set by law?	Yes	1.0
Is a subsidiary prohibited from acquiring shares issued by its parent company?	Yes	1.0
Assuming that Buyer is a limited company, must Buyer have a mechanism to resolve disagreements among members?	No	0.0
Assuming that Buyer is a limited company, must a potential acquirer make a tender offer to all shareholders upon acquiring 50% of Buyer?	No	0.0
Assuming that Buyer is a limited company, must Buyer distribute profits within a maximum period set by law?	No	0.0
Extent of corporate transparency index (0-10)		8
Must Buyer disclose direct and indirect beneficial ownership stakes representing 5%?	Yes	1.0
Must Buyer disclose information about board members' primary employment and directorships in other companies?	Yes	1.0
Must Buyer disclose the compensation of individual managers?	Yes	1.0
Must a detailed notice of general meeting be sent 21 days before the meeting?	No	0.0
Can shareholders representing 5% of Buyer's share capital put items on the general meeting agenda?	Yes	1.0
Must Buyer's annual financial statements be audited by an external auditor?	Yes	1.0
Must Buyer disclose its audit reports to the public?	Yes	1.0
Assuming that Buyer is a limited company, must members meet at least once a year?	No	0.0
Assuming that Buyer is a limited company, can members representing 5% put items on the meeting agenda?	Yes	1.0
Assuming that Buyer is a limited company, must Buyer's annual financial statements be audited by an external auditor?	Yes	1.0

Paying Taxes

This topic records the taxes and mandatory contributions that a medium-size company must pay or withhold in a given year, as well as measures the administrative burden in paying taxes and contributions. The most recent round of data collection for the project was completed on June 30, 2017 covering for the Paying Taxes indicator calendar year 2016 (January 1, 2016 – December 31, 2016).

Last year (Doing Business 2017) the scope of data collection was expanded to better understand the overall tax environment in an economy. The questionnaire was expanded to include new questions on post-filing processes: VAT refund and tax audit. The data shows where postfiling processes and practices work efficiently and what drives the differences in the overall tax compliance cost across economies.

The new section covers both the legal framework and the administrative burden on businesses to comply with postfiling processes. [See the methodology for more information.](#)

What the indicators measure

Tax payments for a manufacturing company in 2016 (number per year adjusted for electronic and joint filing and payment)

- Total number of taxes and contributions paid, including consumption taxes (value added tax, sales tax or goods and service tax)
- Method and frequency of filing and payment

Time required to comply with 3 major taxes (hours per year)

- Collecting information, computing tax payable
- Completing tax return, filing with agencies
- Arranging payment or withholding
- Preparing separate tax accounting books, if required

Total tax and contribution rate (% of profit before all taxes)

- Profit or corporate income tax
- Social contributions, labor taxes paid by employer
- Property and property transfer taxes
- Dividend, capital gains, financial transactions taxes
- Waste collection, vehicle, road and other taxes

Postfiling Index

- Time to comply with a VAT refund
- Time to receive a VAT refund
- Time to comply with a corporate income tax audit
- Time to complete a corporate income tax audit

Case study assumptions

Using a case scenario, Doing Business records taxes and mandatory contributions a medium size company must pay in a year, and measures the administrative burden of paying taxes, contributions and dealing with postfiling processes. Information is also compiled on frequency of filing and payments, time taken to comply with tax laws, time taken to comply with the requirements of postfiling processes and time waiting.

To make data comparable across economies, several assumptions are used:

- TaxpayerCo is a medium-size business that started operations on January 1, 2015. It produces ceramic flowerpots and sells them at retail. All taxes and contributions recorded are paid in the second year of operation (calendar year 2016). Taxes and mandatory contributions are measured at all levels of government.

The VAT refund process:

- In June 2016, TaxpayerCo. makes a large capital purchase: the value of the machine is 65 times income per capita of the economy. Sales are equally spread per month (1,050 times income per capita divided by 12) and cost of goods sold are equally expensed per month (875 times income per capita divided by 12). The machinery seller is registered for VAT and excess input VAT incurred in June will be fully recovered after four consecutive months if the VAT rate is the same for inputs, sales and the machine and the tax reporting period is every month. Input VAT will exceed Output VAT in June 2016.

The corporate income tax audit process:

- An error in calculation of income tax liability (for example, use of incorrect tax depreciation rates, or incorrectly treating an expense as tax deductible) leads to an incorrect income tax return and a corporate income tax underpayment. TaxpayerCo. discovered the error and voluntarily notified the tax authority. The value of the underpaid income tax liability is 5% of the corporate income tax liability due. TaxpayerCo. submits corrected information after the deadline for submitting the annual tax return, but within the tax assessment period.

Details – Paying Taxes in Malaysia – Tax by Type

Taxes by type	Answer
Profit tax (% of profit)	21.8
Labor tax and contributions (% of profit)	16.4
Other taxes (% of profit)	1.0

Details – Paying Taxes in Malaysia – Measure of Quality

	Answer	Score
Postfiling index (0-100)		52.65

VAT refunds

Does VAT exist?	Yes	
Does a VAT refund process exist per the case study?	Yes	
Restrictions on VAT refund process	New VAT/GST system established in 2015	
Percentage of cases exposed to a VAT audit (%)	50% - 74%	
Is there a mandatory carry forward period?	No	
Time to comply with VAT refund (hours)	22.0	56
Time to obtain a VAT refund (weeks)	17.5	72.49

Corporate income tax audits

Does corporate income tax exist?	Yes	
Percentage of cases exposed to a corporate income tax audit (%)	50% - 74%	
Time to comply with a corporate income tax audit (hours)	11.3	82.11
Time to complete a corporate income tax audit (weeks)	33.5	0

Notes: Names of taxes have been standardized. For instance income tax, profit tax, tax on company's income are all named corporate income tax in this table.

The hours for VAT include all the VAT and sales taxes applicable.

The hours for Social Security include all the hours for labor taxes and mandatory contributions in general.

The postfiling index is the average of the scores on time to comply with VAT refund, time to obtain a VAT refund, time to comply with a corporate income tax audit and time to complete a corporate income tax audit.

N/A = Not applicable.

Trading across Borders

Doing Business records the time and cost associated with the logistical process of exporting and importing goods. Doing Business measures the time and cost (excluding tariffs) associated with three sets of procedures—documentary compliance, border compliance and domestic transport—within the overall process of exporting or importing a shipment of goods. The most recent round of data collection for the project was completed in June 2017. [See the methodology for more information.](#)

Given the importance of trade digitalization, in Doing Business 2018, the Trading across Borders questionnaire included research questions on the availability and status of implementation of Electronic Data Interchange (EDI) and Single Window (SW) systems. With this information, Doing Business built a comprehensive dataset on the adoption and level of sophistication of electronic platforms in 190 economies. These data are not used to compute the distance to frontier score or ranking of the ease of doing business. The new dataset on EDI and SW systems is available [here](#).

What the indicators measure

Documentary compliance

- Obtaining, preparing and submitting documents during transport, clearance, inspections and port or border handling in origin economy
- Obtaining, preparing and submitting documents required by destination economy and any transit economies
- Covers all documents required by law and in practice, including electronic submissions of information

Border compliance

- Customs clearance and inspections
- Inspections by other agencies (if applied to more than 20% of shipments)
- Handling and inspections that take place at the economy's port or border

Domestic transport

- Loading or unloading of the shipment at the warehouse or port/border
- Transport between warehouse and port/border
- Traffic delays and road police checks while shipment is en route

Case study assumptions

To make the data comparable across economies, a few assumptions are made about the traded goods and the transactions:

Time: Time is measured in hours, and 1 day is 24 hours (for example, 22 days are recorded as $22 \times 24 = 528$ hours). If customs clearance takes 7.5 hours, the data are recorded as is. Alternatively, suppose documents are submitted to a customs agency at 8:00a.m., are processed overnight and can be picked up at 8:00a.m. the next day. The time for customs clearance would be recorded as 24 hours because the actual procedure took 24 hours.

Cost: Insurance cost and informal payments for which no receipt is issued are excluded from the costs recorded. Costs are reported in U.S. dollars. Contributors are asked to convert local currency into U.S. dollars based on the exchange rate prevailing on the day they answer the questionnaire. Contributors are private sector experts in international trade logistics and are informed about exchange rates.

Assumptions of the case study: - For all 190 economies covered by Doing Business, it is assumed a shipment is in a warehouse in the largest business city of the exporting economy and travels to a warehouse in the largest business city of the importing economy. - It is assumed each economy imports 15 metric tons of containerized auto parts (HS 8708) from its natural import partner—the economy from which it imports the largest value (price times quantity) of auto parts. It is assumed each economy exports the product of its comparative advantage (defined by the largest export value) to its natural export partner—the economy that is the largest purchaser of this product. Shipment value is assumed to be \$50,000. - The mode of transport is the one most widely used for the chosen export or import product and the trading partner, as is the seaport, or land border crossing. - All electronic information submissions requested by any government agency in connection with the shipment are considered to be documents obtained, prepared and submitted during the export or import process. - A port or border is a place (seaport, airport or land border crossing) where merchandise can enter or leave an economy. - Relevant government agencies include customs, port authorities, road police, border guards, standardization agencies, ministries or departments of agriculture or industry, national security agencies and any other government authorities.

Details – Trading across Borders in Malaysia – Components of Border Compliance

	Time to Complete (hours)	Associated Costs (USD)
Export: Clearance and inspections required by customs authorities	10.8	109.0
Export: Clearance and inspections required by agencies other than customs	0.0	0.0
Export: Port or border handling	45.0	212.2
Import: Clearance and inspections required by customs authorities	14.4	109.0
Import: Clearance and inspections required by agencies other than customs	0.0	0.0
Import: Port or border handling	69.0	212.2

Details – Trading across Borders in Malaysia – Trade Documents

Export	Import
Customs Export Declaration	Customs Import Declaration
Commercial Invoice	Commercial Invoice
Bill of Lading	Packing List
Packing List	Bill of Lading
Certificate of Origin	Certificate of Origin
SOLAS certificate	SOLAS certificate

Enforcing Contracts

The enforcing contracts indicator measures the time and cost for resolving a commercial dispute through a local first-instance court, and the quality of judicial processes index, evaluating whether each economy has adopted a series of good practices that promote quality and efficiency in the court system. The most recent round of data collection was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

Time required to enforce a contract through the courts (calendar days)

- Time to file and serve the case
- Time for trial and to obtain the judgment
- Time to enforce the judgment

Cost required to enforce a contract through the courts (% of claim)

- Attorney fees
- Court fees
- Enforcement fees

Quality of judicial processes index (0-18)

- Court structure and proceedings (-1-5)
- Case management (0-6)
- Court automation (0-4)
- Alternative dispute resolution (0-3)

Case study assumptions

The dispute in the case study involves the breach of a sales contract between 2 domestic businesses. The case study assumes that the court hears an expert on the quality of the goods in dispute. This distinguishes the case from simple debt enforcement.

To make the data comparable across economies, Doing Business uses several assumptions about the case:

- The dispute concerns a lawful transaction between two businesses (Seller and Buyer), both located in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- The buyer orders custom-made goods, then fails to pay.
- The value of the dispute is 200% of the income per capita or the equivalent in local currency of USD 5,000, whichever is greater.
- The seller sues the buyer before the court with jurisdiction over commercial cases worth 200% of income per capita or \$5,000.
- The seller requests a pretrial attachment to secure the claim.
- The dispute on the quality of the goods requires an expert opinion.
- The judge decides in favor of the seller; there is no appeal.
- The seller enforces the judgment through a public sale of the buyer's movable assets.

Standardized Case

Claim value MYR 74,144.00

Court name Kuala Lumpur First Class Magistrates Court

City Covered Kuala Lumpur

Indicator	Malaysia	East Asia & Pacific	OECD high income	Overall Best Performer
Time (days)	425	565.7	577.8	164.00 (Singapore)
Cost (% of claim value)	37.3	47.3	21.5	9.00 (Iceland)
Quality of judicial processes index (0-18)	12.0	7.9	11.0	15.50 (Australia)

Details – Enforcing Contracts in Malaysia – Measure of Quality

	Answer	Score
Quality of judicial processes index (0-18)		12.0
Court structure and proceedings (-1-5)		4.0
1. Is there a court or division of a court dedicated solely to hearing commercial cases?	Yes	1.5
2. Small claims court		1.5
2.a. Is there a small claims court or a fast-track procedure for small claims?	Yes	
2.b. If yes, is self-representation allowed?	Yes	
3. Is pretrial attachment available?	No	0.0
4. Are new cases assigned randomly to judges?	Yes, automatic	1.0
5. Does a woman's testimony carry the same evidentiary weight in court as a man's?	Yes	0.0
Case management (0-6)		3.0
1. Time standards		0.0
1.a. Are there laws setting overall time standards for key court events in a civil case?	Yes	
1.b. If yes, are the time standards set for at least three court events?	No	
1.c. Are these time standards respected in more than 50% of cases?	Yes	
2. Adjournments		0.0
2.a. Does the law regulate the maximum number of adjournments that can be granted?	No	
2.b. Are adjournments limited to unforeseen and exceptional circumstances?	No	
2.c. If rules on adjournments exist, are they respected in more than 50% of cases?	No	
3. Can two of the following four reports be generated about the competent court: (i) time to disposition report; (ii) clearance rate report; (iii) age of pending cases report; and (iv) single case progress report?	No	0.0
4. Is a pretrial conference among the case management techniques used before the competent court?	Yes	1.0
5. Are there any electronic case management tools in place within the competent court for use by judges?	Yes	1.0
6. Are there any electronic case management tools in place within the competent court for use by lawyers?	Yes	1.0
Court automation (0-4)		2.5
1. Can the initial complaint be filed electronically through a dedicated platform within the competent court?	Yes	1.0

2. Is it possible to carry out service of process electronically for claims filed before the competent court?	No	0.0
3. Can court fees be paid electronically within the competent court?	Yes	1.0
4. Publication of judgments		0.5
4.a Are judgments rendered in commercial cases at all levels made available to the general public through publication in official gazettes, in newspapers or on the internet or court website?	No	
4.b. Are judgments rendered in commercial cases at the appellate and supreme court level made available to the general public through publication in official gazettes, in newspapers or on the internet or court website?	Yes	
Alternative dispute resolution (0-3)		2.5
1. Arbitration		1.5
1.a. Is domestic commercial arbitration governed by a consolidated law or consolidated chapter or section of the applicable code of civil procedure encompassing substantially all its aspects?	Yes	
1.b. Are there any commercial disputes—aside from those that deal with public order or public policy—that cannot be submitted to arbitration?	No	
1.c. Are valid arbitration clauses or agreements usually enforced by the courts?	Yes	
2. Mediation/Conciliation		1.0
2.a. Is voluntary mediation or conciliation available?	Yes	
2.b. Are mediation, conciliation or both governed by a consolidated law or consolidated chapter or section of the applicable code of civil procedure encompassing substantially all their aspects?	Yes	
2.c. Are there financial incentives for parties to attempt mediation or conciliation (i.e., if mediation or conciliation is successful, a refund of court filing fees, income tax credits or the like)?	No	

Resolving Insolvency

Doing Business studies the time, cost and outcome of insolvency proceedings involving domestic legal entities. These variables are used to calculate the recovery rate, which is recorded as cents on the dollar recovered by secured creditors through reorganization, liquidation or debt enforcement (foreclosure or receivership) proceedings. To determine the present value of the amount recovered by creditors, Doing Business uses the lending rates from the International Monetary Fund, supplemented with data from central banks and the Economist Intelligence Unit.

The most recent round of data collection for the project was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

Time required to recover debt (years)

- Measured in calendar years
- Appeals and requests for extension are included

Cost required to recover debt (% of debtor's estate)

- Measured as percentage of estate value
- Court fees
- Fees of insolvency administrators
- Lawyers' fees
- Assessors' and auctioneers' fees
- Other related fees

Outcome

- Whether business continues operating as a going concern or business assets are sold piecemeal

Recovery rate for creditors

- Measures the cents on the dollar recovered by secured creditors
- Outcome for the business (survival or not) determines the maximum value that can be recovered
- Official costs of the insolvency proceedings are deducted
- Depreciation of furniture is taken into account
- Present value of debt recovered

Strength of insolvency framework index (0- 16)

- Sum of the scores of four component indices:
- Commencement of proceedings index (0-3)
- Management of debtor's assets index (0-6)
- Reorganization proceedings index (0-3)
- Creditor participation index (0-4)

Case study assumptions

To make the data on the time, cost and outcome comparable across economies, several assumptions about the business and the case are used:

- A hotel located in the largest city (or cities) has 201 employees and 50 suppliers. The hotel experiences financial difficulties.
- The value of the hotel is 100% of the income per capita or the equivalent in local currency of USD 200,000, whichever is greater.
- The hotel has a loan from a domestic bank, secured by a mortgage over the hotel's real estate. The hotel cannot pay back the loan, but makes enough money to operate otherwise.

In addition, Doing Business evaluates the adequacy and integrity of the existing legal framework applicable to liquidation and reorganization proceedings through the strength of insolvency framework index. The index tests whether economies adopted internationally accepted good practices in four areas: commencement of proceedings, management of debtor's assets, reorganization proceedings and creditor participation.

Details – Resolving Insolvency in Malaysia

Indicator	Answer	Explanation
Proceeding	receivership	BizBank can initiate receivership proceeding by applying to the Court to appoint an identified receiver to enforce its security interest as the debenture holder. Bizbank in the meantime does not have to fund the operation while the Receivers and Managers could go out to look for interested buyers with the objective of disposing the hotel as a going concern hence 100% recovery to Bizbank. It will result in a higher recovery for BizBank through sale of the business as a going concern
Outcome	going concern	Selling the hotel as a going concern will fetch better value than selling its assets piecemeal. Therefore the appointed Receiver and Manager has no reason not to sell the hotel as a going concern.
Time (in years)	1.0	The in-court receivership procedure until BizBank is repaid some or all of the money owed will take approximate 1 year.
Cost (% of estate)	10.0	The costs associated with the case would amount to approximately 10% of the value of the debtor's estate. Main components of the cost include Receiver and Manager fees and small portion for attorneys' fees.
Recovery rate (cents on the dollar)		81.3

Details – Resolving Insolvency in Malaysia – Measure of Quality

	Answer	Score
Strength of insolvency framework index (0-16)		6.0
Commencement of proceedings index (0-3)		2.0
What procedures are available to a DEBTOR when commencing insolvency proceedings?	(b) Debtor may file for liquidation only	0.5
Does the insolvency framework allow a CREDITOR to file for insolvency of the debtor?	(b) Yes, but a creditor may file for liquidation only	0.5
What basis for commencement of the insolvency proceedings is allowed under the insolvency framework?	(a) Debtor is generally unable to pay its debts as they mature	1.0
Management of debtor's assets index (0-6)		2.0
Does the insolvency framework allow the continuation of contracts supplying essential goods and services to the debtor?	No	0.0
Does the insolvency framework allow the rejection by the debtor of overly burdensome contracts?	Yes	1.0
Does the insolvency framework allow avoidance of preferential transactions?	Yes	1.0
Does the insolvency framework allow avoidance of undervalued transactions?	No	0.0
Does the insolvency framework provide for the possibility of the debtor obtaining credit after commencement of insolvency proceedings?	No	0.0
Does the insolvency framework assign priority to post-commencement credit?	(c) No priority is assigned to post-commencement creditors	0.0
Reorganization proceedings index (0-3)		0.0
Which creditors vote on the proposed reorganization plan?	N/A	0.0
Does the insolvency framework require that dissenting creditors in reorganization receive at least as much as what they would obtain in a liquidation?	No	0.0
Are the creditors divided into classes for the purposes of voting on the reorganization plan, does each class vote separately and are creditors in the same class treated equally?	No	0.0
Creditor participation index (0-4)		2.0
Does the insolvency framework require approval by the creditors for selection or appointment of the insolvency representative?	Yes	1.0

Does the insolvency framework require approval by the creditors for sale of substantial assets of the debtor?	No	0.0
Does the insolvency framework provide that a creditor has the right to request information from the insolvency representative?	No	0.0
Does the insolvency framework provide that a creditor has the right to object to decisions accepting or rejecting creditors' claims?	Yes	1.0

Note: Even if the economy's legal framework includes provisions related to insolvency proceedings (liquidation or reorganization), the economy receives 0 points for the strength of insolvency framework index, if time, cost and outcome indicators are recorded as "no practice".

Labor Market Regulation

Doing Business presents the data for the labor market regulation indicators in an annex. The report does not present rankings of economies on these indicators or include the topic in the aggregate distance to frontier score or ranking on the ease of doing business. Detailed data collected on labor market regulation are available on the Doing Business website (<http://www.doingbusiness.org/data/exploretopics/labor-market-regulation>).

The most recent round of data collection was completed in June 2017. [See the methodology for more information.](#)

What the indicators measure

Hiring

(i) whether fixed-term contracts are prohibited for permanent tasks; (ii) maximum cumulative duration of fixed-term contracts; (iii) length of the probationary period; (iv) minimum wage.

Working hours

(i) maximum number of working days allowed per week; (ii) premiums for work: at night, on a weekly rest day and overtime; (iii) whether there are restrictions on work at night, work on a weekly rest day and for overtime work; (iv) whether nonpregnant and nonnursing women can work same night hours as men; (v) length of paid annual leave.

Redundancy rules

(i) whether redundancy can be basis for terminating workers; (ii) whether employer needs to notify and/or get approval from third party to terminate 1 redundant worker and a group of 9 redundant workers; (iii) whether law requires employer to reassign or retrain a worker before making worker redundant; (iv) whether priority rules apply for redundancies and reemployment.

Redundancy cost

(i) notice period for redundancy dismissal; (ii) severance payments due when terminating a redundant worker.

Job quality

(i) whether law mandates equal remuneration for work of equal value and nondiscrimination based on gender in hiring; (ii) whether law mandates paid or unpaid maternity leave; (iii) length of paid maternity leave; (iv) whether employees on maternity leave receive 100% of wages; (v) availability of five fully paid days of sick leave a year; (vi) eligibility requirements for unemployment protection.

Case study assumptions

To make the data comparable across economies, several assumptions about the worker and the business are used.

The worker:

- Is a cashier in a supermarket or grocery store, age 19, with one year of work experience.
- Is a full-time employee.
- Is not a member of the labor union, unless membership is mandatory.

The business:

- Is a limited liability company (or the equivalent in the economy).
- Operates a supermarket or grocery store in the economy's largest business city. For 11 economies the data are also collected for the second largest business city.
- Has 60 employees.
- Is subject to collective bargaining agreements if such agreements cover more than 50% of the food retail sector and they apply even to firms that are not party to them.
- Abides by every law and regulation but does not grant workers more benefits than those mandated by law, regulation or (if applicable) collective bargaining agreements.

Details – Labor Market Regulation in Malaysia

	Answer
Hiring	
Fixed-term contracts prohibited for permanent tasks?	No
Maximum length of a single fixed-term contract (months)	No limit
Maximum length of fixed-term contracts, including renewals (months)	No limit
Minimum wage applicable to the worker assumed in the case study (US\$/month)	257.2
Ratio of minimum wage to value added per worker	0.2
Maximum length of probationary period (months)	n.a.
Working hours	
Standard workday	8.0
Maximum number of working days per week	6.0
Premium for night work (% of hourly pay)	0.0
Premium for work on weekly rest day (% of hourly pay)	100.0
Premium for overtime work (% of hourly pay)	50.0
Restrictions on night work?	No
Whether nonpregnant and nonnursing women can work the same night hours as men	Yes
Restrictions on weekly holiday?	No
Restrictions on overtime work?	No
Paid annual leave for a worker with 1 year of tenure (working days)	8.0
Paid annual leave for a worker with 5 years of tenure (working days)	16.0
Paid annual leave for a worker with 10 years of tenure (working days)	16.0
Paid annual leave (average for workers with 1, 5 and 10 years of tenure, in working days)	13.3
Redundancy rules	
Dismissal due to redundancy allowed by law?	Yes
Third-party notification if one worker is dismissed?	No
Third-party approval if one worker is dismissed?	No
Third-party notification if nine workers are dismissed?	Yes
Third-party approval if nine workers are dismissed?	No

Retraining or reassignment obligation before redundancy?	No
Priority rules for redundancies?	No
Priority rules for reemployment?	No
Redundancy cost	
Notice period for redundancy dismissal for a worker with 1 year of tenure	4.0
Notice period for redundancy dismissal for a worker with 5 years of tenure	8.0
Notice period for redundancy dismissal for a worker with 10 years of tenure	8.0
Notice period for redundancy dismissal (average for workers with 1, 5 and 10 years of tenure)	6.7
Severance pay for redundancy dismissal for a worker with 1 year of tenure	1.7
Severance pay for redundancy dismissal for a worker with 5 years of tenure	16.7
Severance pay for redundancy dismissal for a worker with 10 years of tenure	33.3
Severance pay for redundancy dismissal (average for workers with 1, 5 and 10 years of tenure)	17.2
Job quality	
Equal remuneration for work of equal value?	No
Gender nondiscrimination in hiring?	No
Paid or unpaid maternity leave mandated by law?	Yes
Minimum length of maternity leave (calendar days)?	60.0
Receive 100% of wages on maternity leave?	Yes
Five fully paid days of sick leave a year?	Yes
Unemployment protection after one year of employment?	No
Minimum contribution period for unemployment protection (months)?	n.a.

OVERALL RANKING

Economies	2018		2017			DTF Change	Performance
	RANK	DTF	RANK	DTF (Revised)	DTF (Published)		
NEW ZEALAND	1	86.55	1	86.73	87.01	-0.18	▼
SINGAPORE	2	84.57	2	84.53	85.05	0.04	▲
DENMARK	3	84.06	3	84.07	84.87	-0.01	▼
KOREA, REP.	4	83.92	4	83.92	84.07	0	■
HONG KONG SAR, CHINA	5	83.44	5	83.15	84.21	0.29	▲
UNITED STATES	6	82.54	6	82.55	82.45	-0.01	▼
UNITED KINGDOM	7	82.22	8	82.34	82.74	-0.12	▼
NORWAY	8	82.16	7	82.41	82.82	-0.25	▼
GEORGIA	9	82.04	15	79.92	80.20	2.12	▲
SWEDEN	10	81.27	10	81.24	82.13	0.03	▲
MACEDONIA, FYR	11	81.18	9	81.39	81.74	-0.21	▼
ESTONIA	12	80.80	11	80.75	81.05	0.05	▲
FINLAND	13	80.37	12	80.48	80.84	-0.11	▼
AUSTRALIA	14	80.14	13	80.14	80.26	0	■
TAIWAN	15	80.07	17	79.66	81.09	0.41	▲
LITHUANIA	16	79.87	20	78.82	78.84	1.05	▲
IRELAND	17	79.51	16	79.70	79.53	-0.19	▼
CANADA	18	79.29	18	79.38	78.57	-0.09	▼
LATVIA	19	79.26	14	80.05	80.61	-0.79	▼
GERMANY	20	79.00	19	79.19	79.87	-0.19	▼
UNITED ARAB EMIRATES	21	78.73	27	76.86	76.89	1.87	▲
AUSTRIA	22	78.54	21	78.69	78.92	-0.15	▼
ICELAND	23	78.50	22	78.49	78.91	0.01	▲
MALAYSIA	24	78.43	23	77.47	78.11	0.96	▲
MAURITIUS	25	77.54	33	75.45	72.27	2.09	▲
THAILAND	26	77.44	48	71.76	72.53	5.68	▲
POLAND	27	77.30	24	77.12	77.81	0.18	▲
SPAIN	28	77.02	25	77.02	75.73	0	■
PORTUGAL	29	76.84	26	76.98	77.40	-0.14	▼
CZECH REPUBLIC	30	76.27	28	76.24	76.71	0.03	▲
FRANCE	31	76.13	29	76.19	76.27	-0.06	▼
NETHERLANDS	32	76.03	32	75.52	76.38	0.51	▲
SWITZERLAND	33	75.92	30	75.73	76.06	0.19	▲
JAPAN	34	75.68	31	75.61	75.33	0.07	▲
RUSSIAN FEDERATION	35	75.50	35	74.69	73.19	0.81	▲
KAZAKHSTAN	36	75.44	38	74.38	75.09	1.06	▲
SLOVENIA	37	75.42	37	74.43	76.14	0.99	▲
BELARUS	38	75.06	36	74.51	74.13	0.55	▲
SLOVAK REPUBLIC	39	74.90	34	75.15	75.61	-0.25	▼
KOSOVO	40	73.49	59	68.51	68.79	4.98	▲
RWANDA	41	73.40	54	70.19	69.81	3.21	▲
MONTENEGRO	42	73.18	50	71.54	72.08	1.64	▲
SERBIA	43	73.13	39	72.87	72.29	0.26	▲
MOLDOVA	44	73.00	40	72.80	72.75	0.2	▲
ROMANIA	45	72.87	41	72.70	74.26	0.17	▲
ARMENIA	47	72.51	45	71.92	73.63	0.59	▲

Economies	2018		2017			DTF Change	Performance
	RANK	DTF	RANK	DTF (Revised)	DTF (Published)		
HUNGARY	48	72.39	42	72.13	73.07	0.26	▲
MEXICO	49	72.27	44	72.09	72.29	0.18	▲
ITALY	46	72.20	52	71.05	72.25	1.15	▲
BULGARIA	50	71.91	47	71.81	73.51	0.1	▲
CROATIA	51	71.70	49	71.65	72.99	0.05	▲
BELGIUM	52	71.69	46	71.92	73.00	-0.23	▼
CYPRUS	53	71.63	43	72.12	72.65	-0.49	▼
ISRAEL	54	71.42	51	71.37	71.65	0.05	▲
CHILE	55	71.22	53	70.85	69.56	0.37	▲
BRUNEI DARUSSALAM	56	70.60	76	64.77	65.51	5.83	▲
AZERBAIJAN	57	70.19	68	67.07	67.99	3.12	▲
PERU	58	69.45	56	69.44	70.25	0.01	▲
COLOMBIA	59	69.41	55	69.52	70.92	-0.11	▼
TURKEY	60	69.14	62	67.98	67.19	1.16	▲
COSTA RICA	61	69.13	64	67.90	68.50	1.23	▲
MONGOLIA	62	69.03	65	67.76	68.15	1.27	▲
LUXEMBOURG	63	69.01	58	68.66	68.81	0.35	▲
PUERTO RICO (U.S.)	64	68.85	57	68.80	77.40	0.05	▲
ALBANIA	65	68.70	66	67.74	68.90	0.96	▲
BAHRAIN	66	68.13	60	68.12	68.44	0.01	▲
GREECE	67	68.02	61	68.01	68.67	0.01	▲
VIETNAM	68	67.93	72	65.08	63.83	2.85	▲
MOROCCO	69	67.91	63	67.94	67.50	-0.03	▼
JAMAICA	70	67.27	69	66.70	67.54	0.57	▲
OMAN	71	67.20	67	67.12	67.73	0.08	▲
INDONESIA	72	66.47	79	64.22	61.52	2.25	▲
EL SALVADOR	73	66.42	86	62.88	61.02	3.54	▲
UZBEKISTAN	74	66.33	90	61.87	63.03	4.46	▲
BHUTAN	75	66.27	70	65.21	65.37	1.06	▲
UKRAINE	76	65.75	81	63.85	63.90	1.9	▲
KYRGYZ REPUBLIC	77	65.70	71	65.16	65.17	0.54	▲
CHINA	78	65.29	74	64.89	64.28	0.4	▲
PANAMA	79	65.27	80	64.02	66.19	1.25	▲
KENYA	80	65.15	88	62.56	61.22	2.59	▲
BOTSWANA	81	64.94	75	64.87	65.55	0.07	▲
SOUTH AFRICA	82	64.89	73	64.97	65.20	-0.08	▼
QATAR	83	64.86	78	64.25	63.66	0.61	▲
MALTA	84	64.72	77	64.29	65.01	0.43	▲
ZAMBIA	85	64.50	97	60.58	60.54	3.92	▲
BOSNIA AND HERZEGOVINA	86	64.20	82	63.78	63.87	0.42	▲
SAMOA	87	63.89	91	61.83	62.17	2.06	▲
TUNISIA	88	63.58	83	63.78	64.89	-0.2	▼
TONGA	89	63.43	85	62.93	63.58	0.5	▲
VANUATU	90	63.08	84	63.06	63.66	0.02	▲
ST. LUCIA	91	62.88	87	62.87	63.13	0.01	▲
SAUDI ARABIA	92	62.50	101	59.58	61.11	2.92	▲
SAN MARINO	93	62.47	89	62.50	64.11	-0.03	▼

Economies	2018		2017			DTF Change	Performance
	RANK	DTF	RANK	DTF (Revised)	DTF (Published)		
URUGUAY	94	61.99	92	61.64	61.85	0.35	▲
SEYCHELLES	95	61.41	98	60.40	61.21	1.01	▲
KUWAIT	96	61.23	100	59.71	59.55	1.52	▲
GUATEMALA	97	61.18	93	61.61	62.93	-0.43	▼
DOMINICA	98	60.96	96	60.62	60.27	0.34	▲
DOMINICAN REPUBLIC	99	60.93	109	58.41	59.35	2.52	▲
INDIA	100	60.76	123	56.05	55.27	4.71	▲
FIJI	101	60.74	95	60.70	60.71	0.04	▲
TRINIDAD AND TOBAGO	102	60.68	94	60.87	60.99	-0.19	▼
JORDAN	103	60.58	111	58.20	57.30	2.38	▲
LESOTHO	104	60.42	99	59.88	60.37	0.54	▲
NEPAL	105	59.95	115	57.60	58.88	2.35	▲
NAMIBIA	106	59.94	102	59.40	58.82	0.54	▲
ANTIGUA AND BARBUDA	107	59.63	106	58.65	58.04	0.98	▲
PARAGUAY	108	59.18	103	59.12	59.03	0.06	▲
PAPUA NEW GUINEA	109	59.04	104	58.87	57.29	0.17	▲
MALAWI	110	58.94	140	52.61	54.39	6.33	▲
SRI LANKA	111	58.86	105	58.73	58.79	0.13	▲
SWAZILAND	112	58.82	107	58.57	58.34	0.25	▲
PHILIPPINES	113	58.74	110	58.32	60.40	0.42	▲
WEST BANK AND GAZA	114	58.68	131	54.88	53.21	3.8	▲
HONDURAS	115	58.46	108	58.53	59.09	-0.07	▼
SOLOMON ISLANDS	116	58.13	112	58.14	59.17	-0.01	▼
ARGENTINA	117	58.11	113	58.04	57.45	0.07	▲
ECUADOR	118	57.83	114	57.84	57.97	-0.01	▼
BAHAMAS, THE	119	57.47	118	56.65	56.65	0.82	▲
GHANA	120	57.24	117	56.90	58.82	0.34	▲
BELIZE	121	57.11	116	57.08	58.06	0.03	▲
UGANDA	122	56.94	119	56.52	57.77	0.42	▲
TAJKISTAN	123	56.89	124	55.96	55.34	0.93	▲
IRAN, ISLAMIC REP.	124	56.48	120	56.22	57.26	0.26	▲
BRAZIL	125	56.45	122	56.07	56.53	0.38	▲
GUYANA	126	56.28	125	55.89	56.26	0.39	▲
CABO VERDE	127	56.24	126	55.82	55.28	0.42	▲
EGYPT, ARAB REP.	128	56.22	121	56.12	56.64	0.1	▲
ST. VINCENT AND THE GRENADINES	129	55.72	127	55.71	55.91	0.01	▲
PALAU	130	55.58	130	55.16	53.81	0.42	▲
NICARAGUA	131	55.39	128	55.30	55.75	0.09	▲
BARBADOS	132	55.20	129	55.29	57.42	-0.09	▼
LEBANON	133	54.67	132	54.77	55.90	-0.1	▼
ST. KITTS AND NEVIS	134	54.52	133	54.34	53.96	0.18	▲
CAMBODIA	135	54.47	134	54.24	54.79	0.23	▲
MALDIVES	136	54.42	136	53.78	53.94	0.64	▲
TANZANIA	137	54.04	135	53.93	54.48	0.11	▲
MOZAMBIQUE	138	54.00	138	53.03	53.78	0.97	▲
COTE D'IVOIRE	139	53.71	143	51.67	52.31	2.04	▲
SENEGAL	140	53.06	151	49.31	50.68	3.75	▲

Economies	2018		2017			DTF Change	Performance
	RANK	DTF	RANK	DTF (Revised)	DTF (Published)		
LAO PDR	141	53.01	141	52.58	53.29	0.43	▲
GRENADEA	142	52.94	137	53.04	53.75	-0.1	▼
MALI	143	52.92	139	52.62	52.96	0.3	▲
NIGER	144	52.34	147	50.08	49.57	2.26	▲
NIGERIA	145	52.03	157	48.18	44.63	3.85	▲
GAMBIA, THE	146	51.92	142	51.93	51.70	-0.01	▼
PAKISTAN	147	51.65	146	50.94	51.77	0.71	▲
BURKINA FASO	148	51.54	145	51.34	51.33	0.2	▲
MARSHALL ISLANDS	149	51.45	144	51.42	51.92	0.03	▲
MAURITANIA	150	50.88	150	49.32	47.21	1.56	▲
BENIN	151	50.47	154	48.62	48.52	1.85	▲
BOLIVIA	152	50.18	148	49.86	49.85	0.32	▲
GUINEA	153	49.80	149	49.48	46.23	0.32	▲
DJIBOUTI	154	49.58	164	45.59	44.50	3.99	▲
MICRONESIA, FED. STS.	155	48.99	153	48.98	49.48	0.01	▲
TOGO	156	48.88	155	48.24	48.57	0.64	▲
KIRIBATI	157	48.74	152	49.05	49.19	-0.31	▼
COMOROS	158	48.52	158	48.05	48.69	0.47	▲
ZIMBABWE	159	48.47	159	47.67	47.10	0.8	▲
SIERRA LEONE	160	48.18	156	48.24	50.23	-0.06	▼
ETHIOPIA	161	47.77	163	45.69	47.25	2.08	▲
MADAGASCAR	162	47.62	167	44.57	45.10	3.05	▲
CAMEROON	163	47.23	165	45.05	45.27	2.18	▲
BURUNDI	164	46.92	160	46.86	47.37	0.06	▲
SURINAME	165	46.87	161	46.76	47.28	0.11	▲
ALGERIA	166	46.71	162	46.72	47.76	-0.01	▼
GABON	167	46.19	166	44.86	45.88	1.33	▲
IRAQ	168	44.87	169	44.39	45.61	0.48	▲
SAO TOME AND PRINCIPE	169	44.84	168	44.45	46.75	0.39	▲
SUDAN	170	44.46	170	44.29	44.76	0.17	▲
MYANMAR	171	44.21	171	43.91	44.56	0.3	▲
LIBERIA	172	43.55	176	40.45	41.41	3.1	▲
EQUATORIAL GUINEA	173	41.66	179	39.89	39.83	1.77	▲
SYRIAN ARAB REPUBLIC	174	41.55	172	41.47	41.43	0.08	▲
ANGOLA	175	41.49	177	40.11	38.41	1.38	▲
GUINEA-BISSAU	176	41.45	173	41.22	41.63	0.23	▲
BANGLADESH	177	40.99	174	40.81	40.84	0.18	▲
TIMOR-LESTE	178	40.62	175	40.69	40.88	-0.07	▼
CONGO, REP.	179	39.57	178	40.09	40.58	-0.52	▼
CHAD	180	38.30	180	38.58	39.07	-0.28	▼
HAITI	181	38.24	181	38.23	38.66	0.01	▲
CONGO, DEM. REP	182	37.65	183	37.43	37.57	0.22	▲
AFGHANISTAN	183	36.19	182	37.99	38.10	-1.8	▼
CENTRAL AFRICAN REPUBLIC	184	34.86	184	34.08	36.25	0.78	▲
LIBYA	185	33.21	186	33.18	33.19	0.03	▲
YEMEN, REP.	186	33.00	187	32.94	39.57	0.06	▲
SOUTH SUDAN	187	32.86	185	33.19	33.48	-0.33	▼
VENEZUELA, RB	188	30.87	188	31.66	33.37	-0.79	▼
ERITREA	189	20.87	189	20.45	28.05	0.42	▲
SOMALIA	190	19.98	190	20.29	20.29	-0.31	▼

RANKING ON DOING BUSINESS 2018: TOP 30 ECONOMIES

Rank DB2018	DTF Score DB 2018	Economies	Rank DB 2017 (Revised)	DTF Score DB 2017 (Revised)	*Change in DTF Score
1	86.55	New Zealand	1	86.73	▼
2	84.57	Singapore	2	84.53	▲
3	84.06	Denmark	3	84.07	▼
4	83.92	Korea, Rep.	4	83.92	▬
5	83.44	Hong Kong	5	83.15	▲
6	82.54	United States	6	82.55	▼
7	82.22	United Kingdom	8	82.34	▼
8	82.16	Norway	7	82.41	▼
9	82.04	Georgia	15	79.92	▲
10	81.27	Sweden	10	81.24	▲
11	81.18	Macedonia	9	81.39	▼
12	80.80	Estonia	11	80.75	▲
13	80.37	Finland	12	80.48	▼
14	80.14	Australia	13	80.14	▬
15	80.07	Taiwan, China	17	79.66	▲
16	79.87	Lithuania	20	78.82	▲
17	79.51	Ireland	16	79.70	▼
18	79.29	Canada	18	79.38	▼
19	79.26	Latvia	14	80.05	▼
20	79.00	Germany	19	79.19	▼
21	78.73	United Arab Emirates	27	76.86	▲
22	78.54	Austria	21	78.69	▼
23	78.50	Iceland	22	78.49	▲
24	78.43	Malaysia	23	77.47	▲
25	77.54	Mauritius	33	75.45	▲
26	77.44	Thailand	48	71.76	▲
27	77.30	Poland	24	77.12	▲
28	77.02	Spain	25	77.02	▬
29	76.84	Portugal	26	76.98	▼
30	76.27	Czech Republic	28	76.24	▲

Note: *The DTF performance score for DB2018 is measured through the comparison between DTF Score 2018 with revised DTF score of DB2017.

COMPARISON WITH

Asia Pacific Economies














No	Economies	DB 2018	
		Rank	DTF Score
1	New Zealand	1	86.55
2	Singapore	2	84.57
3	Korea, Rep.	4	83.92
4	Hong Kong	5	83.44
5	Australia	14	80.14
6	Taiwan	15	80.07
7	Malaysia	24	78.43
8	Thailand	26	77.44
9	Japan	34	75.68
10	Kazakhstan	36	75.44
11	Brunei Darussalam	56	70.60
12	Azerbaijan	57	70.19
13	Mongolia	62	69.03
14	Vietnam	68	67.93
15	Indonesia	72	66.47
16	Bhutan	75	66.27
17	Kyrgyz Republic	77	65.70
18	China	78	65.29
19	India	100	60.76
20	Nepal	105	59.95
21	Sri Lanka	111	58.86
22	Philippines	113	58.74
23	Tajikistan	123	56.86
24	Cambodia	135	54.47
25	Lao PDR	141	53.01
26	Pakistan	147	51.65
27	Myanmar	171	44.21
28	Bangladesh	177	40.99
29	Timor-Leste	178	40.62

COMPARISON WITH ASEAN Economies










Economy	DB 2018		DB 2017 (Revised)	
	Rank	DTF Score	Rank	DTF Score
Singapore	2	84.57	2	84.53
MALAYSIA	24	78.43	23	77.47
Thailand	26	77.44	48	71.76
Brunei Darussalam	56	70.60	76	64.77
Vietnam	68	67.93	72	65.08
Indonesia	72	66.47	79	64.22
Philippines	113	58.74	110	58.32
Cambodia	135	54.47	134	54.24
Lao PDR	141	53.01	141	52.58
Myanmar	171	44.56	171	43.91

FACT SHEET








Doing Business 2018

Indicator	Performance/ Change in Value		Malaysia DB 2018 (n=190)	Malaysia DB 2017 (Published) (n=190)	Malaysia DB 2017 (After revised)*	Best Performer Globally DB 2018*
Overall Ranking		-1	24	23	23	New Zealand
Distance to Frontier Score (DTF Score)		+0.96	78.43	78.11	77.47	86.55
1. Starting a Business (rank)		+1.0	111	112	N/A	New Zealand
DTF score for starting a business (0-100)		+0.11	83.78	83.67	83.67	New Zealand (99.96)
Procedures (number)		-	8.5	8.5	8.5	New Zealand (1)
Time (days)		-	18.5	18.5	18.5	New Zealand (0.5)
Cost (% of income per capita)		-0.8	5.4	6.2	6.2	Slovenia, United Kingdom (0.0)
Paid-in min. capital (% of income per capita)		-	0.0	0.0	0.0	New Zealand (0.0)
2. Dealing with Construction Permits (rank)		+2	11	13	N/A	Denmark
DTF score for dealing with construction permits (0-100)		+0.02	82.19	81.10	82.17	Denmark (86.97)
Procedures (number)		-	14	15	14	Marshall's Island, Denmark (7)
Time (days)		-	78	79	78	Korea Republic (27.5)
Cost (% of warehouse value)		-	1.4	1.4	1.4	Slovak Republic, Mongolia, St. Vincent and The Grenadines (0.1)






Indicator	Performance/ Change in Value		Malaysia DB 2018 (n=190)	Malaysia DB 2017 (Published) (n=190)	Malaysia DB 2017 (After revised)*	Best Performer Globally DB 2018*
Building quality control index (0-15)	➔	-	13	13.0	13.0	United Arab Emirates, Luxembourg, New Zealand (15.0)
3. Getting Electricity (rank)	➔	-	8	8	N/A	United Arab Emirates
DTF score for getting electricity (0-100)	⬇	-0.01	94.33	94.34	94.34	United Arab Emirates (99.92)
Procedures (number)	➔	-	4	4	4	United Arab Emirates (2)
Time (days)	➔	-	31	31	31	United Arab Emirates (10)
Cost (% of income per capita)	⬇	+1.4	28	26.6	26.6	Japan (0.00)
Reliability of supply and transparency of tariffs index (0-8)	➔	-	8	8	8	Netherland, Malaysia, Germany (8) * 22 countries
4. Registering Property (rank)	⬇	-2	42	40	N/A	New Zealand
DTF score for registering property (0-100)	⬇	-0.23	76.06	76.29	76.29	New Zealand (94.47)
Procedures (number)	➔	-	8	8	8	Georgia, Portugal, Norway (1)
Time (days)	➔	-	13	13	13	New Zealand, Georgia, Portugal (1)

Indicator	Performance/ Change in Value		Malaysia DB 2018 (n=190)	Malaysia DB 2017 (Published) (n=190)	Malaysia DB 2017 (After revised)*	Best Performer Globally DB 2018*
Cost (% of property value)		+0.1	3.5	3.4	3.4	Belarus, Georgia, Kiribati, Saudi Arabia (0.0)
Quality of land administration index (0-30)		-	27.5	27.5	27.5	Singapore (29.0)
5. Getting Credit (rank)		-	20	20	N/A	New Zealand (1)
DTF score for getting credit (0-100)		+5	80.00	75.00	75.00	New Zealand (100)
Strength of legal rights index (0-12)		+1	8	7	7	New Zealand, Brunei Darussalam, Colombia (12)
Depth of Credit Information index (0-8)		-	8	8	8	New Zealand, Georgia, Malaysia (8) *28 countries
Credit bureau coverage (% of adults)		+6.2	82.60	76.4	76.4	New Zealand, Korea Republic, Canada (100) *18 countries
Credit registry coverage (% of adults)		+1.2	63.6	62.4	62.4	Uruguay, Portugal, Slovenia (100)
6. Protecting Minority Investors (rank)		-1	4	3	N/A	Kazakhstan
DTF score for protecting minority investors (0-100)		+1.67	80.00	80.00	78.33	Kazakhstan (85.00)

Indicator	Performance/ Change in Value		Malaysia DB 2018 (n=190)	Malaysia DB 2017 (Published) (n=190)	Malaysia DB 2017 (After revised)*	Best Performer Globally DB 2018*
Extent of disclosure index (1-10)	➔	-	10	10	10	New Zealand, Malaysia, Singapore (10) *9 countries
Extent of director liability index (1-10)	➔	-	9	9	9	Cambodia (10)
Ease of shareholder suits index (1-10)	➔	-	7	7	7	Kazakhstan, New Zealand, Canada, (9) *13 countries
Extent of shareholders rights index (1-10)	➔	-	8	8	8	Kazakhstan, India (10)
Extent of ownership and control index (1-10)	➔	-	6	7	6	Georgia, United Arab Emirates, Croatia (9)
Extent of corporate transparency index (1-10)	⬆	+1.0	8	7	7	Taiwan, China, France (10)
7. Paying Taxes (rank)	⬇	-12	73	61	N/A	Qatar
DTF score for paying taxes (0-100)	⬆	+2.68	76.07	79.20	73.39	Qatar (99.44)
Payments (number per year)	⬆	-1	8	9	9	Hong Kong, Saudi Arabia (3)
Time (hours per year)	⬇	+24	188	164	164	United Arab Emirates (12)
Total tax rate (% of profit)	⬆	-0.80	39.2	40.0	40.0	Brunei Darussalam (8.0)

Indicator	Performance/ Change in Value		Malaysia DB 2018 (n=190)	Malaysia DB 2017 (Published) (n=190)	Malaysia DB 2017 (After revised)*	Best Performer Globally DB 2018*
Postfiling index (1-100)		+11.59	52.65	64.3	41.06	Solomon Island (100.0)
8. Trading Across Borders (rank)		-1	61	60	N/A	Spain, Romania, Austria (1) *12 countries
DTF score for trading across borders (0-100)		+0.37	82.75	82.38	82.38	Spain, Netherland, France (100) *13 countries
Time to Export (hours)						
Documentary compliance (hours)		-	10	10	10	Austria, Denmark Belgium, (1) * 16 countries
Border compliance (hours)		-	45	48	45	Austria, Netherland, Italy (0) *11 countries
Costs to Export (US\$ per container)						
Documentary compliance (US\$)		-	45	45	45	Slovak Republic Sweden ,Croatia (0) *14 countries
Border compliance (US\$)		-	321	321	321	Denmark Austria Belgium (0) *13 countries

Indicator	Performance/ Change in Value	Malaysia DB 2018 (n=190)	Malaysia DB 2017 (Published) (n=190)	Malaysia DB 2017 (After revised)*	Best Performer Globally DB 2018*	
Time to Import (hours)						
Documentary compliance (hours)	➡	-	10	10	10	Austria Belgium Slovak Republic (1) *21 countries
Border compliance (hours)	⬆	-3	69	72	72	Czech Republic, France, Italy (0) * 11 countries
Costs to Import (US\$ per container)						
Documentary compliance (US\$)	➡	-	60	60	60	United Kingdom, Czech Republic, Croatia (0) *20 countries
Border compliance (US\$)	➡	-	321	321	321	Austria, Belgium, Sweden (0) *18 countries
9. Enforcing Contracts (rank)	⬇	-2	44	42	N/A	Korea Republic
DTF score for enforcing contracts (0-100)	➡	-	66.61	66.61	66.61	Korea Republic (84.15)
Time (days)	➡	-	425	425	425	Singapore (164)
Cost (% of claim)	➡	-	37.3	37.3	37.3	Iceland (9.0)
Quality of judicial processes index (0-18)	➡	-	12.0	12.0	12.0	Singapore, United Kingdom (15.0)
10. Resolving Insolvency	➡	-	46	46	N/A	Japan

Indicator	Performance/ Change in Value		Malaysia DB 2018 (n=190)	Malaysia DB 2017 (Published) (n=190)	Malaysia DB 2017 (After revised)*	Best Performer Globally DB 2018*
	DTF score for resolving insolvency (0-100)		+0.02	62.51	62.49	62.49
Time (years)		-	1.0	1.0	1.0	Ireland (0.4)
Cost (% of estate)		-	10.0	10.0	10.0	Norway (1.0)
Recovery rate (cents on the dollar)		-	81.3	81.3	81.3	Norway (93.1)
Strength of insolvency framework index (0-16)		-	6.0	6.0	6.0	Germany, United States, Kazakhstan (15.0) * 3 countries Puerto Rico,

Note: